

Module Report

Simulation: Nurse's Touch: The Leader

Module: Case 2: Client Safety Event



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Institution: Lakeview CON

Program Type: BSN

Time Use and Score			
	Date/Time	Time	Score
Case 2: Client Safety Event	1/15/2022 3:15:57 PM	8 min	100%

Results by Stage		
Stage 1 (2 of 2 Correct)		
Question 1		
Selected Option/ Result	Displays self-awareness.	Result: Correct
Rationale	The ability to understand one's own emotions and learn how to manage them appropriately is a basic characteristic of emotional intelligence.	
Question 2		
Selected Option/ Result	"Thank you for the offer, but I am unable to accept the gift."	Result: Correct
Rationale	It is a boundary violation for a nurse to accept a gift from a client or a client's family; therefore, this is the appropriate response by the nurse.	
Stage 2 (4 of 4 Correct)		
Question 1		
Selected Option/ Result	Follow-up actions taken after the event	Result: Correct
Rationale	The nurse documented that the provider, risk manager, and client's daughter were notified, but she did not document her post-fall assessment, actions taken, the client's response, as well as the provider's response. Therefore, the charge nurse should direct the nurse to revise this section of the incident report.	

Question 2		
Selected Option/ Result	"I will send the incident report to risk management to help prevent future accidents."	Result: Correct
Rationale	The risk management department regularly reviews the data from incident reports to identify any system flaws that need to be addressed.	
Question 3		
Selected Option/ Result	A client who is receiving treatment for depression in an inpatient setting commits suicide.	Result: Correct
Rationale	A sentinel event is an occurrence that is unexpected and involves death or serious injury; therefore, this situation describes a sentinel event.	
Question 4		
Selected Option/ Result	"The client reports that there was an injury."	Result: Correct
Rationale	To prove liability, there must be evidence of injury which could be physical, financial, or emotional.	
Stage 3 (2 of 2 Correct)		
Question 1		
Selected Option/ Result	Request specific information about the assignment.	Result: Correct
Rationale	Before the nurse can decide to accept or reject the assignment, the nurse needs to have specific information regarding the clients and the care she will provide. Therefore, based on the nursing process priority-setting framework, collecting information about the assignment is the first action the nurse should take.	
Question 2		
Selected Option/ Result	A client who has anemia and is receiving a blood transfusion	Result: Correct
Rationale	This client is receiving a treatment that the nurse would usually perform on an obstetric unit. Therefore, this is the most appropriate assignment.	
Stage 4 (1 of 1 Correct)		
Question 1		
Selected Option/ Result	Provide Nicki with a verbal warning.	Result: Correct

Rationale	The first step of the progressive discipline process is to provide a verbal warning. The manager should discuss the rules or policies that the staff member has broken and make suggestions about ways to improve performance and prevent further problems. Even though the warning is verbal, the manager documents the verbal warning in accordance with agency policy.	
Stage 5 (3 of 3 Correct)		
Question 1		
Selected Option/ Result	Fidelity	Result: Correct
Rationale	The nurse demonstrates the ethical principle of fidelity by keeping a promise to the client. Immediately after the incident occurred, the nurse stated that, "I'll be back later to check on you," and in this scene, we see the nurse keeping that promise.	
Question 2		
Selected Option/ Result	"Tell me about your concerns."	Result: Correct
Rationale	The appropriate response by the nurse at this time is to ask for clarification about the expressed concerns. This open-ended statement promotes communication and offers the family member opportunity to further explain her concerns.	
Question 3		
Selected Option/ Result	Perform a home hazard appraisal.	Result: Correct
Rationale	It is necessary for the nurse to perform a home health safety assessment to determine potential sources of injury. Based on the nursing process priority-setting framework, the first action the nurse should take is collecting data related to potential environmental hazards.	