

OSF CASE MANAGEMENT

1. How does the clinical site relate to Population/Global Health?

OSF SHMC case management works directly with the patients by helping them receive nursing care after they leave their facility. The help patients receive from case management may include getting equipment for use at home, being set up with a long-term care facility, working with patients to set up home health nursing, and working with caregivers to ensure safe patient care outside of the facility.

2. How were you an engaged nursing professional today?

This student nurse had engaged in the nursing profession today by shadowing one of the case managers. We attended meetings with all the doctors and then immediately did rounding on our patients. Most of the clients were busy when we had tried to see them, which led to us having to come back later in the day. The supervisor was present for most of the day and helped educate this student nurse on what she does as a superior in organizing events and managing Danville and Champaign sites.

3. How did you contribute to the service of the community today?

This student nurse contributed to the community by helping individuals gather the resources they needed to continue care at home. We had worked to gather information for the clients and find the most cost-effective health services available.

4. Name 3 ways this clinical site impacts the community health?

Three ways case management impacts the community by helping individuals with long-term conditions gather the tools and medical services needed cost-effectively. They also community-based approach to how they work with the clients and are significantly involved with patient care regarding the planning of care and by trying to prevent 30-day readmission. Case management provides a broader service to the community with increased quality and personalized care. This personalized care helps the client progress towards recovery and prevents them from using more resources in and around healthcare.

5. Name 1 way this site could better serve the community and why?

One way this sit could better serve the community includes finding and providing more resources for the clients. They already have a large pool of resources to choose from, but some clients still do not meet the minimum requirements or are not at a state to transfer to a long-term facility. If there were various resources, case management might get these patients to where they need to be.

6. What health risks are experienced by the population served by today's clinical site?

The health risks experienced by the population served today with case management include financial risk involving switching companies for medical equipment or finding a place whose insurance will accept admission to an advanced nursing care facility. Another risk to the patients

includes ethical risks that may occur. For example, an individual receiving care on the floor has been there for over 40 days. The individual is not being accepted anywhere due to his long history of sexual and physical abuse. They are in an ethical situation, whereas the hospital has done what it can with its resources. The next step is to find an ethical and client-friendly solution to finding this person long term care.