

Journal 4

Communication in Nursing Management

When a nurse is a manager, they must have organizational communication. Managers must understand the organizations' structure and recognize who will be affected by decisions. Communication is not a one-way channel and must be clear, simple, and precise. Nurse managers have a significant influence on subordinate nurses' satisfaction (Jankelová & Joniaková, 2021). First-line nurse managers play an essential role in solving problems in nursing. They are responsible for establishing meaningful connections with patients, nurses, and professionals (Jankelová & Joniaková, 2021). Communication skills relate to the concept of this course because as a nurse leader, they need to know how to use effective communication. Senders should seek feedback regarding whether their communication is accurately being received. Managers should never overwhelm subordinates with unnecessary information and understand that multiple communication modules can be used. This week's material is more accessible for me to master because it is a concept that I can comprehend well. This week I am most proud of how hard I have been studying. I have learned this week that no matter the battles I face, if I continue to work hard, I will see great results.

Reference

Jankelová, N., & Joniaková, Z. (2021). Communication skills and transformational leadership style of first-line nurse managers in relation to job satisfaction of nurses and moderators of this relationship. *Healthcare, 9*(3), 346. <https://doi.org/10.3390/healthcare9030346>