

OSF CASE MANAGEMENT

1. How does the clinical site relate to Population/Global Health?

Case management helps in serving the community with their health needs. They help the population with high health risks get the services and needs to have better health outcomes. They help improve the management of a client's complex physical, psychological, or social problems. Case managers are aware of community agencies that can help clients with their needs. They also help the client to understand their health problems and treatment options available for the clients.

2. How were you an engaged nursing professional today?

Throughout the clinical rotation, I follow the case manager and ask questions relating to their work. I got to know more about what they do for the clients and how they help them. There are different factors to think about for each patient with their needs. They have to think about the services the client might need when they discharge, follow-up checkups, medication needs, insurance, their ability to become independent, and their financial problems.

3. How did you contribute to the service of the community today?

This clinical rotation helps me see how case management is vital for the community because they help the clients with their needs and service to have better health outcomes. Following the case manager, I got the chance to meet new people and know their needs. There are certain types of people with specific services needs, and not all people have the same needs.

4. Name 3 ways this clinical site impacts the community health?

- The case managers help the clients, and their families thoroughly understand the client's health conditions and treatment options for the patient to have better long-term health.
- The case manager helps in determining the services the clients need when they are discharged.
- The case manager helps assist with the communication between clients, healthcare professionals, and community agencies to ensure continuity of care and address any client's concerns before discharge.

5. Name 1 way this site could better serve the community and why?

- Case management can help clients in the community with medication needs. Medications are costly. Sometimes insurance only pays specific amounts, and sometimes medication costs can pile up quickly. Clients may not be compliant due to the prices they have to pay for medication. Case management can help this client find a way to obtain their medication.

6. What health risks are experienced by the population served by today's clinical site?

- The clients seen in the clinical site were experiencing hypertension, cardiovascular disease, old age, and lack of access to healthcare. Many of the clients that were seen have underlying cardiovascular problems, diabetes, and older adults.

