

Andrea Cook & Justin Pranada

N442 Windshield Survey

Questions asked during the interview with community members of Mattoon Illinois

1. What are the risks/hazards for the community, community strengths, community weaknesses, suggestions for improvement?
2. If your group were to complete a community change project on the county seat or the whole county, what would be the ideal change project?
3. Community members perception of level of safety in the community
4. Community members' perception of personal health and the health of the community.
5. Community members' perception of the ability of the community to identify, plan, and meet the health needs of the community (intra-community resources).
6. Citizen's perception of the future of the community.
7. Do they live in this community? If so, how long? If not, how long have they worked in this community?
8. Are these healthcare opportunities available? I.e. Hospitals, medical facilities, public health department, family planning, crisis pregnancy, domestic abuse services, ALANON, AA, NA.
9. Adequacy of Health Care and Social Services per key stakeholders (interviewed community members)
10. Geographic Distribution of Health Care and Social Service How far away are they? How hard is it to get an appointment?
11. Types of Services & Resources
12. Social supports
 - a. Counseling and support systems
 - b. Clothing
 - c. Food
 - d. Shelter (Homeless shelter, churches, etc.).
13. Nearest animal shelter/rescue?
 - a. Is this a kill shelter?

14. Private Transportation: estimated number of persons with transportation issues (do you see many cars on the road? What do the community members tell you about this? What does the police say about this?)

Interview #1 (LS, 31) (Justin)

- I grew up in Windsor and moved to Mattoon in 2009. I feel that Mattoon doesn't offer enough help in the community. They don't have very many places that take state insurance. This is a weakness in the community and I suggest improving help for the homeless population. One of the strengths of the community is how they help the Haven. The community members come together to help. There are some hazards including lack of stop lights cause people have been getting ran over - this should be improved. Also, more signs and more education on mental health.
- An ideal change would be improvement of mental health services, substance abuse awareness, and addiction control.
- I feel safe in the community. I am afraid that my stuff would get stolen but I have never experienced anything bad. My cousin was involved with the highschool shooting.
- I think Sarah Bush does the best that it can. An improvement I can think of is that they can accept state insurance more.
- I believe Mattoon meets the community's needs.
- I am not sure how Mattoon is going to do in the future. There's a lot of job loss and substance abuse.
- I've worked around Mattoon doing different things. I did waitressing, worked at the mall, and subway.
- Sarah Bush is the primary care that I can think of. Life links is one too.
- For social services the only one I can think of is one in Charleston and it's for domestic violence.
- The Haven is the only shelter in the area.
- There's an animal shelter behind the airport, I'm not sure if it's a kill shelter.
- There is not much public transportation in the area, all I can really think about right now is the "Zipline."

Interview #2 (WO, 56) (Justin)

- I've been living in Mattoon all my life and I've been at the Haven for 3 months.

- The hazards I can think of is that people go where they shouldn't be going. People do drugs in abandoned buildings.
- Some of the strengths of Mattoon is that they have decent parks and a library.
- A weakness is that they need more street lights.
- They can improve the maintenance of buildings around town.
- If I was in a group project, I would enforce law for younger people because they shouldn't be out late at night.
- I feel safe here but I am aware that a lot of women don't for obvious reasons. There's a guy in town they haven't caught, he's out here following women and raping them.
- I believe the healthcare here is alright.
- One need that Mattoon can add is more cab service. Also more job opportunities.
- For the future of Mattoon, I think people are gonna end up moving out because there aren't jobs and limited healthcare options.
- I worked in a hog farm and construction for most my life.
- Healthcare opportunities here I can think of are Sarah Bush, there's a place in Charleston for women in need for pregnancy and whatnot, Life link in Mattoon, and the hour house in Charleston. There are clinics by Walmart and the mall, they're walk-in clinics.
- I can think of Life link, the Salvation Army helps out with clothes and charity does too. There's fresh food available most of the year and people who need help can go to a food pantry. The churches around town help out too.
- There is an animal shelter by the airport where people can adopt, I'm not sure if they kill or not.
- A lot of people don't have transportation. There's no busses.

Interview #3 (Red, 52) (Andrea)

- What are the risks/hazards for the community, community strengths, community weaknesses, suggestions for improvement?
 - Hazards: "There needs to be more lights"
 - Strengths: "Jobs and resources"
 - Weaknesses: "Interactions within the community"
 - Improvement: "The justice system"

- If your group were to complete a community change project on the county seat or the whole county, what would be the ideal change project?
 - “Criminal justice”
- Community members perception of level of safety in the community
 - “I feel safe, but there is corruption”
- Community members perception of personal health and the health of the community.
 - “I don’t know about this the health of others”
- Community members perception of the ability of the community to identify, plan, and meet the health needs of the community (intra-community resources).
 - “Sarah Bush has a bad reputation. There were three people he knows that died that went in for something minor.”
- Citizen’s perception of the future of the community.
 - “There is potential for growth.”
- Do they live in this community? If so, how long? If not, how long have they worked in this community?
 - Yes
 - They have lived in the area around 24 years.
 - They have worked in the area for 22 years.
- Are these healthcare opportunities available? I.e. Hospitals, medical facilities, public health department, family planning, crisis pregnancy, domestic abuse services, ALANON, AA, NA.
 - “There are a lot”
- Adequacy of Health Care and Social Services per key stakeholders (interviewed community members)

- “I don’t know this answer”
- Geographic Distribution of Health Care and Social Service How far away are they? How hard is it to get an appointment?
 - “There are a lot”
 - “They hospital is between Mattoon and Charleston”
 - “It is hard if you don’t have a car”
- Types of Services & Resources
 - See above for a listing (may add ones not listed)
 - NA
 - Are there primary care facilities?
 - “There are a lot”
 - You can always ask EMS if they transport primary care or walk in clinic appropriate patients to the ER rather than then seeking care appropriately.
 - “There is reason to the ER and there are reasons to go to the clinic.”
- Social supports
 - Counseling and support systems
 - “They have counseling here.”
- Clothing
 - “There is Salvation Army.”
- Food
 - “There is several food pantries around this area.”
- Shelter (Homeless shelter, churches, etc.).
 - “There are a few. I think the church down the street has one.”
- Nearest animal shelter/rescue?

- Is this a kill shelter?
 - NA
- Private Transportation: estimated number of persons with a transportation issues (do you see many cars on the road? What do the community members tell you about this? What does the police say about this?)
 - “There are a lot of cars around here.”
 - “There could be a bus system”
 - NA

Interview #4 (BS, 25) (Andrea)

- What are the risks/hazards for the community, community strengths, community weaknesses, suggestions for improvement?
 - Hazards: “I’m not sure I just moved here.”
 - Strengths: “The people are nice.”
 - Weaknesses: “More fast food”
 - Improvement: NA
- If your group were to complete a community change project on the county seat or the whole county, what would be the ideal change project?
 - “They need to add more fast food. They also should stay open later.”
- Community members perception of level of safety in the community
 - “I feel safe.”
- Community members perception of personal health and the health of the community.
 - “I don’t know anything about the health of anyone around here”
- Community members perception of the ability of the community to identify, plan, and meet the health needs of the community (intra-community resources).

- “Not easy and hard to know. There is a need for public transport.”
- Citizen’s perception of the future of the community.
 - “There will be more thing and less drugs.”
- Do they live in this community? If so, how long? If not, how long have they worked in this community?
 - Yes
 - They have lived in the area around 1 and a half months.
 - They have not worked yet.
- Are these healthcare opportunities available? I.e. Hospitals, medical facilities, public health department, family planning, crisis pregnancy, domestic abuse services, ALANON, AA, NA.
 - “I don’t know. I just moved here.”
- Adequacy of Health Care and Social Services per key stakeholders (interviewed community members)
 - “I don’t know this answer”
- Geographic Distribution of Health Care and Social Service How far away are they? How hard is it to get an appointment?
 - “There is link.”
 - “There needs to be more placed that take the medical card.”
 - “It’s not hard to get an appointment.”
- Types of Services & Resources
 - See above for a listing (may add ones not listed)
 - NA
 - Are there primary care facilities?

- “A lot”
- You can always ask EMS if they transport primary care or walk in clinic appropriate patients to the ER rather than then seeking care appropriately.
 - “I go to the ER mainly. There has been a lot of bad things said about the clinic.”
- Social supports
 - Counseling and support systems
 - “They have counseling here.”
 - Clothing
 - “I don’t know.”
 - Food
 - “There are several food pantries around this area. I heard the Catholic church had one.”
 - Shelter (Homeless shelter, churches, etc.).
 - “I think the Catholic church down the street has one.”
- Nearest animal shelter/rescue?
 - Is this a kill shelter?
 - “I just moved here.”
- Private Transportation: estimated number of persons with a transportation issues (do you see many cars on the road? What do the community members tell you about this? What does the police say about this?)
 - “There are a lot of cars around here.”
 - “There could be a bus system”

- What are the risks/hazards for the community, community strengths, community weaknesses, suggestions for improvement?
 - Hazards: “Drugs.”
 - Strengths: “Low cost of housing.”
 - Weaknesses: “A lot of drug use.”
 - Improvement: “Drugs”
- If your group were to complete a community change project on the county seat or the whole county, what would be the ideal change project?
 - “More indoor activities for kids.”
- Community members perception of level of safety in the community
 - “I feel safe, but there a lot of drugs”
- Community members perception of personal health and the health of the community.
 - “There is high blood pressure. There have been a lot of cases of Covid. The cases in Coles county are almost # one in IL.”
- Community members perception of the ability of the community to identify, plan, and meet the health needs of the community (intra-community resources).
 - “Meets the needs.”
- Citizen’s perception of the future of the community.
 - “Staying the same.”
- Do they live in this community? If so, how long? If not, how long have they worked in this community?
 - Yes
 - They have lived in the area around 3 years.
 - They have not worked and is on disability.

- Are these healthcare opportunities available? I.e. Hospitals, medical facilities, public health department, family planning, crisis pregnancy, domestic abuse services, ALANON, AA, NA.
 - “I don’t know this answer”
- Adequacy of Health Care and Social Services per key stakeholders (interviewed community members)
 - “I don’t know this answer”
- Geographic Distribution of Health Care and Social Service How far away are they? How hard is it to get an appointment?
 - “There are a lot”
 - “There is Sarah Bush.”
 - “Not hard to get an appointment.”
- Types of Services & Resources
 - See above for a listing (may add ones not listed)
 - NA
 - Are there primary care facilities?
 - “Yes, there is Carle.”
 - You can always ask EMS if they transport primary care or walk in clinic appropriate patients to the ER rather than then seeking care appropriately.
 - “Depends.”
- Social supports
 - Counseling and support systems
 - “There is a rehab, but there is no privacy.”
- Clothing

- “There is not clothes at the shelter.”
- Food
 - “There is the food pantry.”
- Shelter (Homeless shelter, churches, etc.).
 - “The church down the street has one. I think there are three in the area.”
- Nearest animal shelter/rescue?
 - Is this a kill shelter?
 - NA
- Private Transportation: estimated number of persons with a transportation issues (do you see many cars on the road? What do the community members tell you about this? What does the police say about this?)
 - “A lot of cars.”