

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client discharge planning



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Program Type: BSN

Time Use and Score			
	Date/Time	Time	Score
Technique Identifier: Client discharge planning	2/14/2021 2:46:55 PM	25 min	91.7%

NT Technique Identifier Discharge Planning		
Technique 1		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Providing leads is a therapeutic communication technique because the questions will help the client more clearly define any concerns.	
Technique 2		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Touch is a therapeutic communication technique because it conveys caring and empathetic feelings by the nurse toward the client.	
Technique 3		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Asking a "why" question is a nontherapeutic communication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question.	
Technique 4		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Active listening is a therapeutic communication technique because the nurse takes in information using all the senses, while conveying an open attitude toward the client.	

Technique 5		
Selected Option/ Result	Therapeutic	Result: Incorrect
Rationale	Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.	
Technique 6		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Clarifying is a therapeutic communication technique because it allows the nurse to validate the message received to ensure that both the nurse and client have a mutual interpretation of the message.	
Technique 7		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.	
Technique 8		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.	
Technique 9		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Dismissive behavior is an ineffective style of interpersonal communication because the nurse indicates that another person's opinions or presence is not wanted or needed.	
Technique 10		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance, while maintaining open communication and the development of trust and respect.	

Technique 11		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.	
Technique 12		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.	