

Journal 4

How does this journal article/current events/concept relate to the course material?

This journal article's concept of communication correlates with the course material. Communication is the exchange of messages, ideas, or information, such as speech, signals, writing, or behavior, and can be verbal or nonverbal. The most critical leadership skill to have is communication (Marquis & Huston, 2021). Communication should be clear, simple, and concise to decrease the chances of misinterpretation. Another essential part of communication is listening. Listeners should understand what the other person conveys and steer clear from being distracted during the conversation (Payton, 2018). The healthcare team needs to practice effective communication to increase day-to-day function efficiency.

What concepts from class did I quickly master this week? Why were they easy?

The concepts that I believe I mastered this week consist of knowing factors that increased clear communication and nonverbal communication examples. These concepts are essential when delivering healthcare to reduce misunderstanding and errors.

I also quickly mastered other concepts this week: social media and organizational communication and what constitutes protected health information (PHI). It is crucial to keep in mind never posting anything on social media because it may compromise client privacy and open the organization to liability. Understanding the importance of PHI ensures that the client's health record's identifiable information is kept private and protected.

References

Marquis, B., & Huston, C. (2021). *Leadership roles and management functions in nursing* (10th ed.). Wolters Kluwer.

Payton, J. (2018). Improving communication skills within the nephrology unit. *Nephrology Nursing Journal*, 45(3), 269–280.