

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client living with asthma



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Program Type: BSN

Time Use and Score

	Date/Time	Time	Score
Technique Identifier: Client living with asthma	9/10/2020 2:57:09 PM	12 min	100%

NT Technique Identifier Asthma		
Technique 1		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	False reassurance is a nontherapeutic communication technique because it discourages open communication, blocks the client's ability to express feelings, and is not based on facts.	
Technique 2		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.	
Technique 3		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Giving advice is a nontherapeutic communication technique because it takes away the client's decision-making ability and creates doubt in relation to decisions made.	
Technique 4		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Open-ended questions are a therapeutic communication technique because they allow the client to direct the conversation and verbalize related thoughts and concerns.	
Technique 5		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.	
Technique 6		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	A judgmental response is a nontherapeutic communication technique because it imposes the nurse's personal attitudes, beliefs, values, and moral standards on the client.	
Technique 7		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Providing leads is a therapeutic communication technique because the questions will help the client more clearly define any concerns.	
Technique 8		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Reflection is a therapeutic communication technique because it directs questions and feelings back to the client in relation to what the nurse understood and heard, while encouraging the client to explore feelings and ideas about a situation.	
Technique 9		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Giving advice is a nontherapeutic communication technique because it takes away the client's decision-making ability and creates doubt in relation to decisions made.	
Technique 10		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Establishing and maintaining eye contact is a therapeutic nonverbal communication technique because it indicates the nurse is interested in what is being said by the client.	

Technique 11		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Asking a closed-ended question is a nontherapeutic communication technique because it does not allow the client to express what she is thinking or how she is feeling.	
Technique 12		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.	