



# HOPE DYKES

CPhT, CNA

## PROFILE

Compassionate, motivated student with 15+ years of experience in management. I will graduate in December, 2020 with my BSN.

Effective communication, positive energy, dependability, and a drive to ensure the best patient care in every situation make me an ideal candidate for this position.

Winner of several state and national awards including being named the Lincoln Academy Student Laureate, which is given to one community college student in the state of Illinois for excellence in academics and community impact.

I have a passion for volunteering and improving the lives of those that I encounter. I treat every patient as I would my children or parents, and I expect the same from those around me.

## CONTACT

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## EDUCATION

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**Lakeview College of Nursing**  
August 2019 - Current

**Cornell College**  
August 2008 - May 2010  
BSS in Journalism and Psychology

**Danville Area Community College**  
August 2004- May 2006  
AAS in Journalism

## WORK EXPERIENCE

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**Carle Hospital** **Certified Inpatient Pharmacy Technician**  
July 2018-Current  
I ensure patient safety through medication reconciliation, sterile and nonsterile compounding, MAR review, and medication preparation for around 300 patients daily. I also answer and direct medication questions and requests from other providers through phone and email.

**CVS Health** **Store Manager, Pharmacy Technician Trainer**  
December 2014-August 2018  
I oversaw operations, hiring and firing, scheduling, budgeting, and ordering for both store and pharmacy. I made sure customers left my store satisfied. I was asked to start training new pharmacy technicians around my district. I also taught prep courses for the CPhT exam for several different stores.

**Walgreens** **Assistant Store Manager, Certified Pharmacy Technician**  
July 2009-July 2014  
I managed around 25 employees. Responsibilities included scheduling, budgeting, ordering, and ensuring great customer service.

**A+ Properties/ Home Buyer's Perspective Realty** **Office Manager**  
I did hiring, payroll, and scheduling for employees. I balanced rents daily for 250+ properties. I screened tenants. I took work orders by phone and in person and scheduled property repairs and inspections.

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