

SUPPORT PLAN ADDENDUM – INTENSIVE SERVICES

Agency Details

	Name	Jackson County DAC
	Address	224 Main Street, PO Box 805, Lakefield, MN, US, 56150
	Phone Number	(507) 840-0644
	Email ID	jody_rizzi@jacksoncountydac.com

Client Details

	Name	Daren Elness
	Address	808 Hills Ave APT. 110S , , Jackson, MN, , 56143
	Phone Number	(507) 847-2882
	Email ID	dellness@noemail.com

Overview

Date of Development	09/01/2025
Start Date	09/19/2025
End Date	07/31/2026
Name of the person completing the Document	Josie Veigel
Legal Representative	Self
External Case Manager	Paula Edwards, DVHHS

Services and Supports

Services to be provided	The DAC will provide Individualized Home Supports with Training (IHS) services to Daren. Individualized Home Supports with Training are services provided to a person in
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	<p>the community to enable the person to remain in their home. This includes training of the person capabilities to care for and maintain the person in their home. This service provides supports needs, assistance and supervision of at least one of the community living service categories such as community participation; health, safety and wellness; household management; or adaptive skills.</p>
<p>Service details</p>	<p>Daren will receive services for a total of 6 hours a week. Daren is communicated by staff person if they will not be there.</p>
<p>Service providing</p>	<p>Jackson County DAC Direct Support Staff and Management team will provide the services to Daren. Staff will communicate to Daren on days they may be absent or need to reschedule. Daren may also communicate to staff indicating he does not want services if he has other plans or is not feeling well.</p>
<p>Service provided method</p>	<p>Staff provide services to Daren that supports his preferences, daily needs and activities, and accomplishments of his personal goals and service outcomes. Staff respect Daren's history, dignity, and cultural background. Staff provide support so that Daren has the self-determination to develop and exercise functional and age-appropriate skills, decision making and choice, personal advocacy, communication, and affirmation and protection of his civil and legal rights. Staff provide support in the most integrated setting available that supports, promotes, and allows inclusion and participation in the community as Daren desires that enables him to interact with nondisabled persons to the fullest extent possible and develops and maintains his role as a valued community member. Staff also provides opportunities to promote Daren's self-sufficiency as well as develops and maintains her social relationships and natural supports. Staff also assist in providing a balance between risk and opportunity to support Daren in activities of his own choosing that may otherwise present a risk to the person's health, safety or rights.</p>

Services coordinated across 245D licensed providers	Yes
Describe service coordinated across 245D licensed providers	Daren receives services also from his case managers at DVHHS.
Need for service coordination between providers	DVHHS, Paula Edwards, 507-847-4000, Case Manager, Jackson County DAC, Josie Veigel, 507-662-6156 ext. 1008 Designated Coordinator for Individualized Home Support.
Person require a restriction of their rights	No
Indicate what right(s) are restricted	NA
Can person use dangerous items	Yes
Any concerns or limitations	Daren uses the stove, microwaves, and other equipment while completing his IHS outcomes. Daren is trained in the proper use of all equipment before he uses it.
Emergency use of manual restraint	No
Opportunities to develop and maintain essential and life-enriching skills, abilities, strengths, interests, and preferences	Daren will have outcomes implemented to help him develop and maintain essential & life-enriching skills, abilities, strengths, interests and preferences. Daren and staff will work on these outcomes to complete the outcomes together to encourage his ability to be independent and contribute to his independence. Staff also utilize teachable moments to develop self-preservation skills.
Opportunities for community access, participation, and inclusion in preferred community activities	Staff will drive Daren to any community participation and preferred activities he wants to do in the community. DAC also offers activities in the community that Daren may choose to participate in.
Opportunities to develop and strengthen personal relationships with other persons of the person's choice in the community	Staff offer ideas and choice to Daren to help him develop and strengthen personal relationships with other persons in the community.
Opportunities to seek competitive employment and work at competitively paying jobs in the community	Daren has worked at the Windom Ice Arena for 37 years. Daren cleans the arena and helps set up and tear down when they there are activities there. Daren currently does not have a set schedule of hours at the ice arena in Windom. He is notified 1 week in advance

	if he is needed and works 8am-2pm, Daren relies on UCAP for transportation there and back to his home. Daren would be interested in exploring the idea of attending the DAC for Pre-Voch, and DSS services.
What is Important to this person?	Family is very important to Daren. Daren also likes to stay in touch with his old boss from the Windom arena well as his new boss. Daren's cat blacky is also very important to Daren.
A discussion of how technology may be used to meet the person's desired outcomes has occurred	No
Provide a summary that describes decisions made regarding the use of technology and a description of any further research that needs to be completed before a decision regarding the use of technology can be made	Daren has a cell phone but does not use it, his family has decided for the time being a landline is sufficient for Daren.
The person's preferences for how services and supports are provided including positive support strategies and how the provider will support the person to have control of their schedule	Daren will complete a person-center planning tool and person-centered positive support strategies with DAC staff to identify his preferences for staff and services. Daren has the ability to communicate his wants and needs to staff or the DC. Staff respect Daren's preferences for services and the decisions he makes. Daren will complete a satisfaction survey on how the services are being provided to him.
Is the current service setting the most integrated setting available and appropriate for the person?	Yes
The person currently receives services in (check as applicable)	Neither
Provide a summary of the discussion of options for transitioning the person out of a community setting controlled by a provider and into a setting not controlled by a provider (residential services). Include a statement about any decision made regarding transitioning out of a provider-controlled setting.	NA- Daren resides in apartment with his cat on his own.
Provide a summary of the discussion of options for transitioning from day services to an employment service. Include a statement	NA- Daren doesn't receive these services at this time.

about any decision made regarding transitioning to an employment service.	
Describe any further research or education that must be completed before a decision regarding this transition can be made	NA- Daren doesn't receive these services at this time.
Does the person require the presence of staff at the service site while services are being provided?	Yes
If no, please provide information on when staff do not need to be present with this person (include community, home, or work) and for the length of time. If additional information regarding safety plan is needed, also provide	NA
Services and Supports General Notes	Individualized Home Support Services is an individualized service. Staff are with Daren at all times while providing the service.

Health and Medical Needs - Allergies

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren has no known allergies.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health and Medical Needs - Seizures

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren has no history of a seizure disorder.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA

Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No
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Health and Medical Needs - Choking

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren eats independently and has no history of choking.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health and Medical Needs - Special Dietary Needs

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren has no special dietary needs.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health and Medical Needs - Chronic Medical Conditions

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	Daren has a diagnosis of Parkinsons Disease symptoms, Depression and Schizophrenia. Daren has the overall strength to be cooperative with medical providers. Daren has the functional skills and ability to follow doctors' orders with reassurance from a family member.

Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren has some memory issues and confusion. Daren wears a neck brace to keep his head/neck aligned due to poor muscle control; Daren's can easily become fatigued and may need to stop and rest. In the past Daren has been aggressive towards others physically, Daren can be resistive to care and be verbally aggressive towards others. Daren can become easily frustrated; he has disorganized speech, hallucinations and has had significant paranoia in the past. Daren can exhibit isolation and may avoid people/situations. Staff will provide Daren with reassurance and address any concerns to case managers and/or family member.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	Yes

Health and Medical Needs - Self-Administration of Medication or Treatment Orders

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	Daren has an overall strength and ability to take his medications as prescribed independently. Daren has the skill and ability to take his medications independently. He is capable of obtaining the bubble packs, punching out the correct medications , and taking the prescribed dose.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren is willing to take his medications but may forget to take them consistently. Daren's family is going to assisted him with obtaining his medications in bubble packs to assist him with this. When Daren doesn't take his medication, his mental health may deteriorate.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health and Medical Needs - Preventative Screening

Does the person need or want support in this area?	No
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Overall Strengths, Functional Skills and Abilities in this area.	Daren has the overall strength to be cooperative with medical providers during his screenings. Daren has the functional skills and ability to follow doctors' orders with reassurance from a family member present at his screenings.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren's family attends, schedules, and transports Daren to all of his Preventative Screenings. Daren family follows all doctor's orders during his preventative screenings. Daren requires step by step instructions during his preventative screenings.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health and Medical Needs - Medical and Dental Appointments

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren has the overall strength to be cooperative with medical providers during his medical and dental appointments. Daren has the functional skills and ability to follow doctors' orders with reassurance from a family member present at his appointments.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren's family attends, schedules, and transports Daren to all of his appointments. Daren's family follows all doctor's orders during his appointments. Daren requires step by step instructions during his dental appointments.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health and Medical Needs - Other Health and Medical Needs

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	N/A

Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	N/A
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Risk of Falling

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	In the past Daren was known to at times be unstable/unstead on his feet. Daren has the overall strength and knowledge to walk independently. Daren has the functional skills and ability to use things like a wall/handrail or staff's arm when he is unstable or walking on uneven terrain. Daren stated he currently has no issues with his gait/ or being unsteady when walking.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren can experience instability/unsteadiness when walking (stairs, steps, curbs, loose gravel, icy/slippery surfaces). Daren needs ample time due to his depth perception when going up and down the stairs and will use railing if available. Daren also will use guide/handrails/staffs' arm and walls to help him with his stability. Staff will provide assurance and allow him to hang onto rail or their hand/arm.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Mobility

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	Daren has the overall strength to walk independently. Daren has the functional skills and ability to use things like a wall, handrail or staff's arm when he is unstable or walking on uneven terrain.

Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Due to Daren's past issues of unsteadiness staff will have Daren use guiderails/staffs' arm and walls to help him with his stability.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Regulating Water Temperature

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren can regulate water temperature independently.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Community Survival Skills

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren's overall strength is his ability to utilize cross walks and look for traffic without staff intervention/monitoring. He knows how to cross the street when the light is green and to stay on the sidewalk when available.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren is able to self-manage this area.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Water Safety Skills

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren does not wish to participate in swimming activities at this time.

Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	N/A
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Sensory Disabilities

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren has a vision impairment and is prescribed glasses. Daren has the overall strength and ability to wear his glasses at his discretion and is independent in maintaining them. Daren would ask staff for assistance if he needed help cleaning or repairing his glasses.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren wears his glasses and is able to self-manage in this area. Daren will let his family/staff know if he has any issues with his glasses.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Personal Safety - Other Personal Safety Needs

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	NA
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Self-Management of Symptoms or Behaviors - Ability to self-manage symptoms or behavior that may otherwise result in an incident

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	Daren can have anxiety symptoms and will avoid people/situations and isolate himself. Daren has the overall strength and knowledge of his psychiatric disorders. Dale has the functional skills and ability to take his medications as prescribed and to report when his moods are unstable.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Due to Daren's diagnosis, he may become withdrawn and isolate himself. Dale has the overall knowledge of his psychiatric disorders. Dale has the functional skills and ability to take his medications as prescribed and to report when his moods are unstable.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Self-Management of Symptoms or Behaviors - Ability to self-manage symptoms or behavior that may otherwise result in suspension or termination of services

Does the person need or want support in this area?	No
Overall Strengths, Functional Skills and Abilities in this area.	Daren is not at risk in this area that would otherwise result in suspension or termination of services at this time.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	NA
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Self-Management of Symptoms or Behaviors - Other symptoms or behaviors that may jeopardize the health and safety of the person or others

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	Daren can be easily frustrated; he can experience anxiety and will avoid people/situations. Daren has disorganized

	speech, hallucinations and in the past, has had significant paranoia.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren has been seeing Dr. Moeller (psychiatrist) for the past 2 years every 3-6 months to help manage his symptoms. Daren is also aware he needs to take his medication as scheduled. Staff will report concerns to case manager and or family as needed.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Self-Management of Symptoms or Behaviors - Other Symptoms or Behaviors

Does the person need or want support in this area?	Yes
Overall Strengths, Functional Skills and Abilities in this area.	Daren has the overall knowledge of being able to communicate concerns. He also states he uses his hallucinations as a tool.
Behaviors and symptoms affecting the person's ability to self-manage needs in this area (state behavior):	Daren schedules regular visits with Dr Moeller.
Does the person need or want to set an outcome related to acquiring, retaining or improving skills in this area?	No

Health Needs

Health service responsibilities	Jackson County DAC is not responsible for Daren's medical or health needs.
Health service assigned responsibilities	NA
Assigned responsibility for medication assistance	
Information report to the legal representative/case manager	NA

Psychotropic Medication monitoring and use

Is person prescribed Psychotropic Medication?	Yes
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Assigned responsibility of the Psychotropic Medication?	No
Describe target symptoms the psychotropic medication	Daren takes Citalopram (Celexa), Lithium Carbonate, Rexulti, Perphenazine, and Olanzapine.
Prescriber require documentation to monitor	No
Data according to the prescriber's instructions	N/A

Permitted Actions and Procedures

To calm or comfort a person	Yes
Explain calm or comfort details	Staff may give Daren a "side" hug, "high fives", handshake and/or a touch on the shoulder to calm or comfort him. Daren also enjoys car rides and this will calm him. Daren will communicate if he does not want to be touched and staff will honor his request.
Protect a person known to be at risk of injury due to frequent falls	Yes
Explain risk due to falls details	Daren is at risk of falling due to his recent diagnosis of Parkinsons Disease. Staff may take Daren by the hand to hold as he walks. Staff may also allow Daren to hang onto their arm for assistance and staff may hang onto Daren's arm to prevent from fall. Daren will communicate if he doesn't want staff to assist with him walking by having staff hold his hand or arm.
Person's completion of a task with minimal resistance	Yes
Explain minimal resistance task details	Staff may give Daren hand over hand assistance to complete a task such as folding laundry, cooking, organizing shelves in living room, etc. Daren will communicate if he does not want hand over hand assistance to complete a task and staff will honor his request.
To control person's behavior within 60 seconds of staff contact	No

Explain control behavior details	NA
Person's behavior when the behavior does not pose a serious threat	No
Explain serious threat details	NA
Provide medical treatment	No
Explain treatment details	NA
Assist in safe evacuation	Yes
Explain assist evacuation details	In case of an emergency and Daren is in imminent risk of harm, staff will assist Daren in safely evacuating that location. This may include taking Daren by the hand and leading him to a safe location.
Restraint needed	No
Explain restraint needed details	NA
Positive verbal correction	No
Explain verbal correction details	NA
Temporary withholding	No
Explain temporary withholding details	NA
Adaptive aids ordered by a licensed health professional	Yes
Explain adaptive aid details	Glasses, neck brace, PERs smartwatch.

Staff Information

Additional requirements requested for staff	No
Specify requirements	NA
Medical needs that require a staff person	No
Staff Information General Notes	NA
For facility-based day services only – please indicate the staff ratio required for this person. Additional information on how this ratio was determined is maintained in the person's service recipient record	OTHER

If Other - Please specify	1:1 Individualized Home Supports with Training
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Frequency

Frequency of Progress Reports and Recommendations	Semi-Annually
Frequency of service plan review meetings	Semi-Annually
Frequency of receipt of Psychotropic Medication Monitoring Data Reports	NA
Frequency of medication administration record reviews	NA
Incident or emergency occurring while services are being provided	NA
Frequency of receiving a statement that itemizes receipt	NA

Meeting Minutes

Meeting Minutes	<p>Daren's 45-day meeting was held on 9/18/2025 @ 130pm @ his apartment in Jackson. Those in attendance were Daren (Self), Roger Elness (Brother), Paula Edwards (CM), Korryn Yira (CM), Josie Veigel (JCDAC-DC) and Jen Hendrickson (JCDAC - DC). The team reviewed the Admissions & Data sheet, Face Sheet, Support Plan Addendum, and IAPP. Signatures were obtained for the approval. Daren completed a person-centered and positive supports planning tool with DC to identify his preferences for staff and services. Outcomes were initiated, team reviewed and agreed to purposed outcomes. Daren will begin working at the Windom Arena beginning 9/22/2025. UCAP transportation will pick Daren up at 9am Monday, Wednesdays and Thursdays and transport him to the Windom Arena, DAC will pick Daren up in Windom and transport him to the DAC in Lakefield, Daren will then be transported by JCDAC to his home in Jackson. Daren will continue to receive in-home support of 6 hours a week. Daren is also to receive fun money to pay for going out to eat or any other fun activities he chooses.</p>
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Daren's upcoming move to a newer updated unit was discussed, staff will assist Daren with packing, DC will assist Daren with change of address as the time grows near. Daren's 45-day DSS meeting is scheduled for 10/28/2025 @ 2pm in Jackson. Daren's Semi-Annual meeting will be scheduled at this time.

Notes

Document Notes	
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Notes History

Document Notes History	Josie Veigel - 22-Sep-2025 13:37 - OUTCOMES updated
	22-Sep-2025 13:37 - Josie Veigel - meeting notes

Signatures

Signature of the person completing the Document	JV
Client Signature	DE

Outcomes

Outcome #1

Outcome	OUTCOME # 1: Daren will check his wall calendar 2 times a week.
Measurement Type - Rating Scale	Yes/No (% Yes of Total) - (Yes,No)

Measurement Type	Yes/No (% Yes of Total)
Rating Scale	Yes,No
Positive Qualifier	Yes
Target Goal (%)	65
Staff Responsible	Josie Veigel
Start Date	10/01/2025
End Date	
Outcome Description	By 09/2026, Daren will independently check his wall calendar twice weekly to check for or add any plans 65% of opportunities in one month for six consecutive months.
Outcome Methodology	1.Daren will be in his apartment.2.When staff arrive, they will ask Daren "What is the plan for the day"?3.Daren will check his wall calendar to see what he has planned for the day.4.Once Daren has checked his calendar, staff will assist him with his plans/activities scheduled for the day. 5.After Daren has completed his daily plans/activities, staff will ask Daren if he needs to add anything to his calendar.
Criteria for achievement	6.If Daren checks his calendar with no more than the initial verbal prompt from staff he will receive a (+). If Daren requires more than the initial verbal prompt, he will receive a minus (-).7.Staff will verbally praise Daren for checking his calendar for any daily plans or adding plans/activities as needed.
Identify any changes or modifications to the physical and social environments	Trials will take place in his home on Tuesdays and Fridays. No modifications necessary to the physical or social environment.
Identify required equipment and materials	Daren will need his eraser board wall calendar, and eraser board markers.
Identify the person's communication style	Daren speaks English and understands English spoken clearly and directly to him. Daren can read and write in English.
Identify the person's learning style	Daren learns best with simple verbal direction and observing the task being completed by

	staff correctly.
Outcome Status	Active

Outcome #2

Outcome	OUTCOME # 2: Daren will increase his independence of living and community safety skills by wearing his PERS smartwatch.
Measurement Type - Rating Scale	Yes/No (% Yes of Total) - (Yes,No)
Measurement Type	Yes/No (% Yes of Total)
Rating Scale	Yes,No
Positive Qualifier	Yes
Target Goal (%)	75
Staff Responsible	Josie Veigel
Start Date	10/01/2025
End Date	
Outcome Description	By 09/2026, Daren will remain safe in the community by wearing his PERS smartwatch and having it charged at least 50%. with 1 or less verbal prompts from staff, 75% of all trials in one month for six consecutive months.
Outcome Methodology	1. When going into the community, staff will ask Daren what the battery % is on his smart watch. 2.If Daren's smart watch is below 50% charged, staff will remind him to put it on the charger. 3.Staff will assist Daren with other tasks within his home while his watch is charging. 4.After Daren's smartwatch has charged staff should proceed with community plans.5.Staff remind Daren of the importance of wearing his PERS smart watch while out in the community.
Criteria for achievement	Daren will receive a (YES) if his watch is charged at least 50% and is wearing it with 1 verbal prompt or less from staff. Daren will receive a (NO) if he needs a verbal reminder to charge his PERS smart watch. Staff will

	record the number of prompts & comments in notes section.
Identify any changes or modifications to the physical and social environments	All trials will be completed in the community. No changes or modifications are necessary for Daren to participate.
Identify required equipment and materials	PERS smartwatch, staff, charger.
Identify the person's communication style	Daren speaks English and understands English spoken clearly and directly to him. Daren can read and write in English.
Identify the person's learning style	Daren learns best with simple verbal direction and observing the task being completed by staff correctly.
Outcome Status	Active

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