

Who is NAL Group?

In 2017, Installs LLC and North American Logistics merged resources to create the North American Logistics Group (NAL Group)

In 2020, NAL Group was purchased by CRST International, Inc.

As part of NAL Group and CRST, our Buffalo office maintains a network of local contractor who perform delivery and installation services for our clients.

Our NJ office provides a similar network of local delivery teams as well as warehousing services to their clients. The NJ call center is made up of the Customer Service team and the Dispatch team.

The CS team provides general customer service support for a variety of client.

Dispatch provides assistance to our drivers. The Buffalo team provides general customer service and driver support for our IKEA customers.