

# Return Queue



## Tech Guide

# Return Queue

Return Tile will provide an option to view the list of orders and products that need to be returned in your market.

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# Return Queue

This guided view will allow you to save time by giving you a centralized list of outstanding items in your market.

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# Return Queue Process

**After completing your return scan follow these steps:**

1. Option to view queue or skip
  2. Choose **YES, VIEW QUEUE**
  3. Review return list of orders outstanding
  4. Locate product and scan for return
-



Allen.James@sleepnumber.com



Home Delivery

MSP



Load Truck



Box Search



Returns



Returns QR Codes



Report Damage



History



Load Truck Exceptions



Market Dashboard



Select Returns



Allen.James@sleepnumber.com

Home Delivery

MSP



Load Truck



Box Search

**There are 2 items in the Return Queue**



You must locate these items before continuing.

**NO, SKIP**

**YES, VIEW QUEUE**



**NO, SKIP** will bring you to the regular return scan process



Allen.James@sleepnumber.com

Home Delivery

MSP



Load Truck



Box Search

**There are 2 items in the Return Queue**



You must locate these items before continuing.

**NO, SKIP**

**YES, VIEW QUEUE**

**YES, VIEW QUEUE** will bring you to the Returns Queue



Return Queue **44**



November 10, 2021

95012117346

SKU : 124048



KIT,ASSY,FOOT WARMING,SYSTEM 2  
UNITS,GEN5



SKU : 124527



ASSY,FOUNDATION,LEFT,FF2-3,19A,K,S,A



SKU : 124528



ASSY,FOUNDATION,RIGHT,FF2-3,19A,K,S,  
A



November 11, 2021

95012272542

SKU : 122757



ASSY,FOAM,SYSTEM,LAM,13.0,I10,17A,A



Returns Queue will  
sort by date and order

SKU : 124528



ASSY,FOUNDATION,RIGHT,FF2-3,19A,K,S,  
A





Return Queue 44



November 10, 2021

95012117346

SKU : 124048



KIT,ASSY,FOOT WARMING,SYSTEM 2  
UNITS,GEN5



SKU : 124527



ASSY,FOUNDATION,LEFT,FF2-3,19A,K,S,A



SKU : 124528



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A



November 11, 2021

95012272542

SKU : 122757



ASSY,FOAM,SYSTEM,LAM,13.0,I10,17A,A



Click the barcode icon  
to begin scanning a  
return

SKU : 124528



ASSY,FOUNDATION,RIGHT,FF2-3,19A,K,S,  
A





Return Queue

44



November 10, 2021

95012117346

SKU : 124048



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To find additional information on the order, click the  icon

ASSY,FOUNDATION,LEFT,FF2-3,19A,K,S,A



SKU : 124528



ASSY,FOUNDATION,RIGHT,FF2-3,19A,K,S,  
A



# What if I can't find an order from my Return Queue list?

- ✔ Search for the product, even if it is not from your route
- ✔ If you are unable to find it, make your leader aware



# Questions?

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Reach out to  
your leader if you  
have any  
questions!

**CHOP.  
CHOP.  
BOOM!**

