

HAND CARE INSTALLATION



- Ensure installer meets [CRST's Dress Guidelines](#)
- Arrive onsite during the scheduled window
- Take direction from the customer on exactly where they want them hung to include the height.
- Remove the existing dispenser
 - Make sure to have several PVC Cable Saws on hand, when doing a hand care installation. If the previous unit was installed with adhesive backing on the walls, trying to rip the adhesive off the wall will result in damage to sheetrock and the Installer will be held responsible for those damages.
 - Link to example PVC Cable Saw: <https://www.homedepot.com/p/Husky-PVC-Cable-Saw-for-1-2-in-4-in-Pipes-80-517-111/304583909>
 - Make sure to have a paint scraper to scrape off any adhesive left over from the previous dispensers.
- Use the swiss cheese mount to mount the dispenser in the desired location.
- When possible, always use existing holes to install. This will lower the chances of hitting any plumbing/electrical behind the wall. Further, this will remove the concern about any additional holes in the walls.
- If installing underneath a cabinet, make sure the installer leaves enough room for the key to put into the top of the dispenser and still clear the underside of the cabinet. The key slides into the top so there has to be enough room for the key to clear the cabinet when inserting and removing the key.
- The key for the top of the dispenser is located on the swiss mount. You have to twist it back and forth to release it from the dispenser mount.

- ALWAYS use 3 points of contact when hanging hand care dispensers. This means 2 screws at the top and 1 at the bottom.
- If installing to a smooth flat surface, like a mirror, use the included adhesive to mount the unit.
- If using adhesive to mount the dispenser, NEVER load the chemicals in a newly installed dispenser. The adhesive on the back of the dispenser takes 24 hours for that dispenser to adhere fully to the mirror. If you don't wait 24 hours of the adhesive to cure, it will fall of the mirror 100% of the time.
 - Make sure to discuss this with the customer so they understand the necessary cure time.

*****Never dispose of competitors' equipment. If the installer throws them away, the installer could be held financially liable for the dispenser. When possible (especially when installing jfill line of dispensers) place the existing dispensers in the product box and leave them onsite for the customer to dispose of). UNDER NO CIRCUMSTANCE SHOULD THE INSTALLER REMOVE ANY PRODUCTS FROM THE CUSTOMER SITE*****