





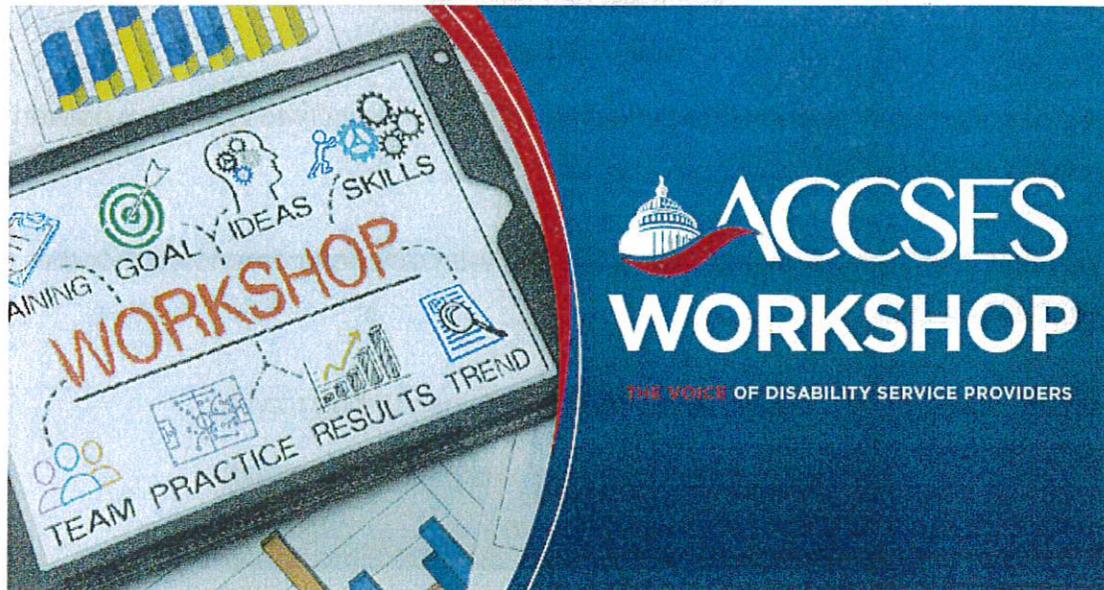
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## Workshops for Frontline Supervisors that Your Team Will Not Want to Miss

1 message

ACCSES <info@accses.org>  
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Fri, Aug 30, 2024 at 9:10 AM

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### Join Us this Fall for two Different DSP Magnet Workshops with Craig & Scott de Fassel

#### How to Hold People Accountable when You're Short-Staffed

Thursday, September 26

1:30 - 2:15 pm ET

When you're short-staffed, and some of the staff you do have aren't doing what they should, it's easy to feel trapped.

You feel the pressure of wanting staff to do what they should. But you worry about them getting angry and quitting. Then you're left with another open shift to try and cover.

You'll do a practical exercise to help you feel confident and help staff rise to the

***Training: How to hold people accountable when you're short staffed***

***Key Points***

- 1. Set consistent standards for all and keep to them.**
- 2. Communicate these standards clearly.**
- 3. Nurture a supportive environment.**
- 4. Focus on successes.**
- 5. Provide positive feedback for meeting standards.**