

Communication Content
Z-CH 12
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ON-LINE CONTENT (1 H)

Learning Objectives

- Identify methods of communication.
- Identify effective ways of communicating with members of the healthcare team.
- Discuss communication styles.
- Describe an assertive communication style.
- Apply effective communication skills in common nursing activities.

ASSIGNMENT

Read Z-CH 12 and ATI Leadership and Management CH 2 & 3

Review the online PowerPoint on Effective Communication and Team Building located under week 2 lessons and answer the questions within the PowerPoint. There are a total of 10 questions within the PowerPoint. Place your answers in the Z-CH 12 Dropbox by 0800 on 01/14/2021. Be prepared to share and discuss your answers. Also be prepared to demonstrate how to effectively communicate with members of the healthcare team through role play.

To receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignment not completed in its entirety will result in missed class time.