

Yasmin Perez

Unit 2 Z-13

1. Before providing care to Mr. Chen, what actions should the nurse take to ensure culturally competent care?
 - The nurse should recognize that Mr. Chen follows traditional Chinese medicine and has concerns about medications. The nurse should arrange proper interpretation services and respect his cultural beliefs during care planning.
2. What communication strategies should the nurse use to ensure Mr. Chen feels respected and understood?
 - The nurse should use a professional interpreter, speak clearly, and listen to Mr. Chen's concerns about his treatment. Showing respect for his beliefs about qi and healing is important
3. If Mr. Chen refuses a medication due to cultural beliefs, how should the nurse respond?
 - The nurse should respect his refusal, explain the medication and its purpose, and notify the healthcare provider. The nurse should not force the medication
4. Which conflict resolution technique would best resolve the bedside ritual issue and why?
 - Collaboration is the best technique because it allows the family and healthcare team to work together to find a solution that respects cultural practices while following hospital rules.
5. What actions should the nurse manager take in response to Mei's concerns?
 - The nurse manager should listen to Mei, acknowledge her concerns, and address the nurse's comment. The manager should support cultural respect within the unit.
6. What are potential consequences of the nurse manager avoiding this conflict?
 - Avoiding the conflict could lead to continued cultural insensitivity, loss of trust from the family, and dissatisfaction with care.
7. How can healthcare professionals contribute to fostering an inclusive and culturally respectful environment?
 - Healthcare professionals can respect cultural beliefs, communicate respectfully, and be open to different healing practices when possible.