

Unit 4: Quality Patient Care
Z-Chapter 22
ONLINE CONTENT (1 H)

Unit Objectives:

- Discuss the use of key indicators to measure performance. (2,3,7)*
- Describe the nurse's role in quality and performance improvement. (3,4,7)*
- Identify tools and processes for continuous quality improvement. (2,3)*

*Course Objectives

Quality Improvement Project

Review chapter 22 and place your answers to the following questions in the Z-Chapter 22 dropbox by 0800 on 2/10/2025.

Pick one topic from the following list:

1. Improving communication about individual patients during shift change. (shift report)
2. Preventing catheter related infections, urinary or central line.
3. Preventing falls and injuries for patients within healthcare facilities.
4. Preventing pressure ulcers for patients within healthcare facilities.
5. Reducing medication errors.
6. Reducing nurse turnover rates.

Answer the following questions as it relates to the topic pick from the list above.

1. Identify problem areas (or causes) associated with the topic and prioritize each identified problem area. (List at least 3)
Patients are not being turned adequately, not being turned in a timely manner, poor nutrition.
2. Develop solutions for each problem or cause listed. (Provide at least 3)
Having proper devices or props to make sure patients are fully off the area of concern. Have a timer or alarm that goes off at indicated times for turning. Ensuring that the patient is consulting dietary and getting proper supplements if needed.
3. Identify why these problems might exist.
Not properly educated on how to turn a patient. Time management. Patient refusal.
4. Provide a plan to improve and how to implement the plan. The plan should provide steps for improvement. The implementation should provide a timeline.
Create a questionnaire to find out what needs to be improved. Once the questionnaires have been completed compile the data and create a plan to improve areas of concern. This should be done within 1 month. After the plan has been implemented for 6 weeks see if

the number of patients who have pressure ulcers goes down. If yes implement the changes permanently, if no have a meeting and discuss what needs to be done differently.

5. How will you monitor that your plan is effective?

To monitor effectiveness I will look at the number of patients with pressure ulcers.

Please be prepared to share and discuss your answers in class.

In order to receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the assigned due date and time will result in missed class time.