

Unit 4: Quality Patient Care
Z-Chapter 22
ONLINE CONTENT (1 H)

Unit Objectives:

- Discuss the use of key indicators to measure performance. (2,3,7)*
- Describe the nurse's role in quality and performance improvement. (3,4,7)*
- Identify tools and processes for continuous quality improvement. (2,3)*

*Course Objectives

Quality Improvement Project

Review chapter 22 and place your answers to the following questions in the Z-Chapter 22 dropbox by 0800 on 2/10/2025.

Pick one topic from the following list:

1. Improving communication about individual patients during shift change. (shift report)
2. Preventing catheter related infections, urinary or central line.
3. Preventing falls and injuries for patients within healthcare facilities.
4. Preventing pressure ulcers for patients within healthcare facilities.
5. Reducing medication errors.
6. Reducing nurse turnover rates.

Answer the following questions as it relates to the topic pick from the list above.

1. Identify problem areas (or causes) associated with the topic and prioritize each identified problem area. (List at least 3)
 - Removal of Distractions
 - 2-Step Identification/Identifiers
 - Avoid cutting corners
2. Develop solutions for each problem or cause listed. (Provide at least 3)
 - Ensure Privacy/Quiet Environment
 - Have another Nurse verify Medications
 - Ensure that you are administering medications as expected i.e., facility policy
3. Identify why these problems might exist.
 - These problems might exist due to a nurse having an extremely overwhelming workload or due to running behind schedule.

4. Provide a plan to improve and how to implement the plan. The plan should provide steps for improvement. The implementation should provide a timeline.
 - The plan that I would implement is creating a schedule and/or following the provided schedule on MediTech. MediTech has clocks that show a nurse when things are due whether that be routine VS, Medications, Interventions, etc. So, by staying ahead of the clocks and ensuring that whatever is scheduled is prepared prior to its schedule time due, this can help with the tasks being done correctly, in a timely and orderly manner.

5. How will you monitor that your plan is effective?
 - This plan can be monitored and deemed if it is effective by reflecting if the tasks were done correctly as well as timely. You can also reflect and see if this was a more efficient way to tackle your workload compared to how you previously have gone about doing so.

Please be prepared to share and discuss your answers in class.

In order to receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the assigned due date and time will result in missed class time.