

Unit 4: Quality Patient Care
Z-Chapter 22
ONLINE CONTENT (1 H)

Unit Objectives:

- Discuss the use of key indicators to measure performance. (2,3,7)*
- Describe the nurse's role in quality and performance improvement. (3,4,7)*
- Identify tools and processes for continuous quality improvement. (2,3)*

*Course Objectives

Quality Improvement Project

Review chapter 22 and place your answers to the following questions in the Z-Chapter 22 dropbox by 0800 on 2/10/2025.

Pick one topic from the following list:

1. Improving communication about individual patients during shift change. (shift report)
2. Preventing catheter related infections, urinary or central line.
3. Preventing falls and injuries for patients within healthcare facilities.
4. Preventing pressure ulcers for patients within healthcare facilities.
5. Reducing medication errors.
6. Reducing nurse turnover rates.

Answer the following questions as it relates to the topic pick from the list above.

1. Identify problem areas (or causes) associated with the topic and prioritize each identified problem area. (List at least 3)
 - 1.) AMS
 - 2.) Not using assistive devices & not wearing approved grippy socks
 - 3.) Clutter in rooms
2. Develop solutions for each problem or cause listed. (Provide at least 3)
 - 1.) Hourly rounding & answering call lights in a timely manner
 - 2.) Ask the patient if they need anything before exiting the room
 - 3.) Keep personal items within reach & call light
3. Identify why these problems might exist.

Staff can be preoccupied with other things and feel rushed to get things done
4. Provide a plan to improve and how to implement the plan. The plan should provide steps for improvement. The implementation should provide a timeline.
 - 1.) Administer medications as ordered
 - 2.) Hourly rounding on all of your patients Q1H and PRN
 - 3.) Monitor VS as indicated and per nursing judgement Q4H and PRN

5. How will you monitor that your plan is effective?

Decrease fall rates on a day to day basis depending how frequently the patient has been falling previously

Please be prepared to share and discuss your answers in class.

In order to receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the assigned due date and time will result in missed class time.