

Unit 4: Quality Patient Care
Z-Chapter 22
ONLINE CONTENT (1 H)

Unit Objectives:

- Discuss the use of key indicators to measure performance. (2,3,7)*
- Describe the nurse's role in quality and performance improvement. (3,4,7)*
- Identify tools and processes for continuous quality improvement. (2,3)*

*Course Objectives

Quality Improvement Project

Review chapter 22 and place your answers to the following questions in the Z-Chapter 22 dropbox by 0800 on 2/10/2025.

Pick one topic from the following list:

1. Improving communication about individual patients during shift change. (shift report)
2. Preventing catheter related infections, urinary or central line.
3. Preventing falls and injuries for patients within healthcare facilities.
4. Preventing pressure ulcers for patients within healthcare facilities.
5. Reducing medication errors.
6. Reducing nurse turnover rates.

Answer the following questions as it relates to the topic pick from the list above.

1. Identify problem areas (or causes) associated with the topic and prioritize each identified problem area. (List at least 3)
Cause that can falls are poor vision, muscle strength, medication side effects
2. Develop solutions for each problem or cause listed. (Provide at least 3)
Fall risk assessment, bed alarms for high risk patients, use of non-slip shoes/socks
3. Identify why these problems might exist.
Patients may have fractures, dizziness, confusion that makes it harder for them to walk, increasing the risk of a fall.
4. Provide a plan to improve and how to implement the plan. The plan should provide steps for improvement. The implementation should provide a timeline.
The hospital with monitor the falls over a few months. We will compare the results of how many falls per week. There will be teaching education so the staff know the changes are coming.
5. How will you monitor that your plan is effective?
Document all falls, review data over the month to see if it is a decrease in the amount of falls

Please be prepared to share and discuss your answers in class.

In order to receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the assigned due date and time will result in missed class time.