Unit 1: Nursing Management
Z-Chapter 10 & 11
ONLINE CONTENT (1.5 H)

Unit Objectives:
- Identify characteristics of today's workforce. (1,2,3,6,7)*
- Apply problem-solving strategies to clinical management situations. (1,2,6)*
- Analyze effective communication as it relates to patient safety. (1,2,5,6)*

*Course objectives

Read Chapter 10 in your textbook and place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/08/2025.

1. What generations currently exist in the workforce? Briefly describe each generation.

Generations existing within the workforce today include the baby boomer generation; born between 1945-1960, generation x; born between 1960-1980, millennial generation; born between 1980-2000, and generation z; having the fewest amount in nursing practice.

2. Compare and contrast the different characteristics of the various generations.

The newer generation such as ours likes technology and prefer to communicate via email, while older generations have more focus on independence or direct communication with leaders.

3. What management strategies can be utilized to help manage these generations?

The management strategies should focus on collaborating between all of the generations as one and having leadership that allow for unique differences between the staff and use those in a way to further boost productivity.

4. Which generation do you belong with? How do your values regarding work and your personal characteristics fit that generation?

I belong with generation Z, and I would say that my values regarding work and personal characteristics line up similarly.

5. Post a meme that you feel best describes your generation.

SO GLAD I GREW UP

DOING THIS   NOT THIS

Read Chapter 11 in your textbook and review the TeamSTEPPS® 3.0 Pocket Guide. Place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/08/2025.

1. What is TeamSTEPPS?

TeamSTEPPS works towards providing better patient outcomes through different frameworks or competencies. It provides information on what skills are required, different communication strategies, and more to help boost team performance.

2. What are the key skills of TeamSTEPPS? Briefly explain each.

Key skills include communication; exchange of information between two people, team leadership; the ability to lead others, situation monitoring; maintaining awareness to support team functioning, and mutual support; support the needs of the team.

3. What are the responsibilities of an effective team leader?

Responsibilities of an effective team leader include but are not limited to: organizing the team, articulate goals, assign tasks, allocate resources, encourage team members, foster a safe environment, model effective teamwork, and more.

In order to receive full credit (1.5 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the due date and time will result in missed class time and must be completed by the end of the semester to pass the course.