Read Chapter 10 in your textbook and place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/08/2025.

1. What generations currently exist in the workforce? Briefly describe each generation.
The silent or veteran generation which is born between 1928 and 1945, baby boomers which is born between 1946 and 1964, and generation X which is born between 1965 and 1980, generation Y which is born between 1981 and 1996, generation now or gen Z which are born between 1997 and 2012.

2. Compare and contrast the different characteristics of the various generations.
The silent or veteran generation were taught the tribe, true, and tested ways of doing things. They place high value on loyalty, discipline, teamwork, and respect for authority. Baby boomers have a multitude of family responsibilities frequently spanning three generations. Nurses from this group are very ambitious and they put in long hours. Generation X are hard workers but they have little loyalty in leaders or institutions and they are energetic. They value the importance of their career and they tend to change jobs frequently. Technology has initiated an expectation of immediate response and satisfaction; they want immediate answers from a variety of sources. They want extensive learning and precepting, and they want their questions answered immediately. Generation Y are those in their 30s and 40s. They are influencing how organizations are influenced. They are smart and believe education is the key to success. Diversity is a given for this group and technology is as transparent as air. They are optimistic and interactive yet they value individuality and uniqueness. They can multitask, think fast, and are extremely creative. Generation Y nurses are not team players but they are the most educated generation ever and they tend to change jobs frequently. This is because they seek growth and expansion. Generation Z have never lived without the internet or other forms of communication.

3. What management strategies can be utilized to help manage these generations?
The key is to learn the art of compromise as these generations continue to learn to work together, and by understanding these generational differences, managers and leaders can "foster a work environment that embraces diversity and promotes productivity."

4. Which generation do you belong with? How do your values regarding work and your personal characteristics fit that generation?
I belong with generation Z. I believe in working together as a team, I do rely on technology at work in order to do my job. I have always had the internet and used it throughout my life to help me with most things.

5. Post a meme that you feel best describes your generation.

Generation X (1965-1984)

Millennial (1982-2004)

Generation Alpha (2005 till now)

Read Chapter 11 in your textbook and review the TeamSTEPPS® 3.0 Pocket Guide. Place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/08/2025.

1. What is TeamSTEPPS?
TeamSTEPPS are steps to enhance performance and patient safety.
2. What are the key skills of TeamSTEPPS? Briefly explain each.
Communication which is a verbal and nonverbal process by which information can be clearly and accurately exchanged among team members. Team leadership is the ability to lead teams to maximize the effectiveness of team members by ensuring that team actions are understood, changes in information are shared, and team members have the necessary resources. Situational monitoring which is the process of actively scanning and assessing situational elements to gain information or understanding, or to maintain awareness to support team functioning. Mutual support is the ability to anticipate and support team members' needs through accurate knowledge about their responsibilities and workload.
3. What are the responsibilities of an effective team leader?
The responsibilities of an effective team leader are communicating, coordinating, and collaborating to provide optimal care. Sometimes teams are formally defined and permanent. Other times teams are rapidly created to respond to an emerging need. Patients and family caregivers are always part of the team.