

Unit 4: Quality Patient Care
Z-Chapter 22
ONLINE CONTENT (1 H)

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Unit Objectives:

- Discuss the use of key indicators to measure performance. (2,3,7)*
- Describe the nurse's role in quality and performance improvement. (3,4,7)*
- Identify tools and processes for continuous quality improvement. (2,3)*

*Course Objectives

Quality Improvement Project

Due February 12, 2024 @ 0800 in the Z-CH # 22 dropbox

Pick one topic from the following list:

1. Improving communication about individual patients during shift change. (shift report)
2. Preventing catheter related infections, urinary or central line.
3. Preventing falls and injuries for patients within healthcare facilities.
- 4. Preventing pressure ulcers for patients within healthcare facilities.**
5. Reducing medication errors.
6. Reducing nurse turnover rates.

Answer the following questions as it relates to the topic pick from the list above.

- 1. Identify problem areas (or causes) associated with the topic and prioritize each identified problem area. (List at least 3)**
 - a. Improper turning and repositioning
 - b. Improper time management of personal care
 - c. Inadequate nutrition intake and decreased overall strength
- 2. Develop solutions for each problem or cause listed. (Provide at least 3)**
 - a. Education regarding the importance of turning and repositioning your patient Q2H to prevent the development of pressure ulcers
 - b. Education on providing personal care Q2H to patients that are incontinent or bed-bound.
 - c. Incorporate more protein into the patient diet as well as improved incorporation of PT and OT to regain strength to perform ADLs
- 3. Identify why these problems might exist.**
 - a. Some reasons why these problems may exist is because of poor facility staffing, decrease in the overall amount of available healthcare workers, lapse of patient staff education, and poor time management/patient management skills.
- 4. Provide a plan to improve and how to implement the plan. The plan should provide steps for improvement. The implementation should provide a timeline.**

- a. A plan I could implement to take steps toward improvement is implementing policies on facility staffing ratios to help reduce patient acuity assignments and effectively improve overall patient quality care immediately, biweekly in-services with data collection to evaluate said policy of patient acuity assignments, and biannual meetings with therapy teams to discuss ways that these measures can be incorporated into patient plan of care.
- 5. How will you monitor that your plan is effective?**
- a. I can monitor the effectiveness of my plan through patient surveying, the rate at which wounds are healing through the MDS nurse assessment, surveying and in-services with PT and OT teams, and surveying staff on the new ratios and their patient management skills.

Please be prepared to share and discuss your answers in class.

In order to receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the assigned due date and time will result in missed class time.