

Unit 4: Quality Patient Care
Z-Chapter 22
ONLINE CONTENT (1 H)

Unit Objectives:

- Discuss the use of key indicators to measure performance. (2,3,7)*
- Describe the nurse's role in quality and performance improvement. (3,4,7)*
- Identify tools and processes for continuous quality improvement. (2,3)*

*Course Objectives

Quality Improvement Project
Due February 12, 2024 @ 0800 in the Z-CH # 22 dropbox

Pick one topic from the following list:

1. Improving communication about individual patients during shift change. (shift report)
2. Preventing catheter related infections, urinary or central line.
3. Preventing falls and injuries for patients within healthcare facilities.
4. Preventing pressure ulcers for patients within healthcare facilities.
5. Reducing medication errors.
6. Reducing nurse turnover rates.

Answer the following questions as it relates to the topic pick from the list above.

1. Identify problem areas (or causes) associated with the topic and prioritize each identified problem area. (List at least 3)

Patient Injury/Death.

Wrong patient received medication.

Patient has allergy to medication.

2. Develop solutions for each problem or cause listed. (Provide at least 3)

Ensure the five rights of medication administration are adhered to.

Ensure scanning of patient barcode on their bracelet is completed prior to administration along with two patient identifiers.

Ensure allergies are discussed prior to medication administration.

3. Identify why these problems might exist.

Nurses are busy and they think that skipping a step may help them accomplish more task but in the end it is only hurting them and potentially the patient. Always be a SAFE nurse.

4. Provide a plan to improve and how to implement the plan. The plan should provide steps for improvement. The implementation should provide a timeline.

Have a monthly scan rate to ensure nurses are verifying medication prior to administration, this ensure medications are given to the correct patient as their barcode is scanned prior. If system is done ensure paper charting is available and have another nurse cosign with said nurse. Along with scan rates this would ensure the nurse is verifying the five rights as well. Pharmacy will also be held accountable in ensuring daily medication checks are done with looking for all expiration and discarding when appropriate.

5. How will you monitor that your plan is effective?

A daily count will be done with pharmacy and follow up with text and pharmacy staff as appropriate. At the end of the month the scan rate will show what nurses are compliant and follow up with nursing staff as necessary.

Please be prepared to share and discuss your answers in class.

In order to receive full credit (1 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the assigned due date and time will result in missed class time.