Unit 1: Nursing Management
Z-Chapter 10 & 11
ONLINE CONTENT (1.5 H)

Unit Objectives:
- Identify characteristics of today's workforce. (1,2,3,6,7)*
- Apply problem-solving strategies to clinical management situations. (1,2,6)*
- Analyze effective communication as it relates to patient safety. (1,2,5,6)*

*Course objectives

Read Chapter 10 in your textbook and place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/10/2024.

1. What generations currently exist in the workforce? Briefly describe each generation.

The silent generation- the oldest generation of nurses, retired from practice. Baby boomers- now starting to retire or are retired from practice. Generation X- Less confidence and loyalty to management and leaders. Generation Y- The largest group, In their 30's and 40's. Generation Z- The newest generation in nursing.

2. Compare and contrast the different characteristics of the various generations.

The older generations were more loyal to their management and leadership. The newer generations are more in tune with the technology and new ways of documenting.

3. What management strategies can be utilized to help manage these generations?

Let nurses know they are important. Focus on maintaining rapport with the older generation nurses since they have the most experience.

4. Which generation do you belong with? How do your values regarding work and your personal characteristics fit that generation?

I belong with Generation Z. I feel that I have a strong desire to work as school has always been harder for me and that drive to work isn't always in line with my generation and more like the older generations.

5. Post a meme that you feel best describes your generation.

Read Chapter 11 in your textbook and review the TeamSTEPPS® 3.0 Pocket Guide. Place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/10/2024.

1. What is TeamSTEPPS?

TeamSTEPPS is Team Strategies & Tools to Enhance Performance and Patient Safety. A model to help promote healthy team relationships, good communication and effective leadership.

2. What are the key skills of TeamSTEPPS? Briefly explain each.

Communication- information can be clearly and accurately passed among the team, team leadership- Ability to lead teams and team members understand information shared, situation monitoring- always assess and monitor situations to gain helpful information, and mutual support- able to anticipate and support other team members.

3. What are the responsibilities of an effective team leader?

Assign tasks, facilitate information sharing, encourage team members to assist one another, foster a safe learning environment, and model effective team work.

In order to receive full credit (1.5 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the due date and time will result in missed class time and must be completed by the end of the semester to pass the course.