Firelands Regional Medical Center School of Nursing

AMSN 2023

Quality Patient Care-Z chapter 22

1. What are the seven categories that emerged from the content analysis?

   - Symptom management
   - Activities of daily living
   - Encouragement
   - Emotional support
   - Nursing relationship
   - Respect for religious beliefs
   - Concern for cultural differences

2. For each category provide an explanation of what was confirmed, reported, perceived, expected, or believed by nurse's or patient participants.

   - Symptom management: The patients said they were grateful because they were relieved of physical symptoms after receiving good nursing care.
   - Activities of daily living: Nurses confirmed that QNC allowed healthy patients the chance to do their ADLs independently. Patients affirmed that help with their ADLs accomplished essential primary nursing care.
   - Encouragement: Nurses said that giving encouragement included enhancing patients' self-care and managing their illness. Patients expected nurses to be sincere and inspire them.
   - Emotional support: The study showed that patient's negative moods could be assisted by a nurse showing empathy, indulgent care. And allowing patients to express their feelings.
   - Nursing relationship: Participants confirmed that the nurse helps the patient's ability to connect with family, friends, and healthcare providers.
   - Respect for religious beliefs: Participants perceived that nurses provide the patients and their families with opportunities to perform religious activities in the unit and respecting patient's beliefs is vital.
   - Concern for cultural differences: Participants believed that nurses should respect their cultural differences.

3. How can you use the information obtained from this article as you become a registered nurse? How will this affect the quality of care you provide? (explain)
   - As a registered nurse it is important to use the information obtained from this article as a basis for patient care. It will help the patient to feel like they are receiving the

best care and will result in the most fulfilling results as a nurse. This will improve the care you provide.