

**Unit 1: Nursing Management  
Z-Chapter 10 & 11**

**ONLINE CONTENT (1.5 H)**

**Review Chapter 10 in your textbook and read the blog post at <http://www.amanet.org/training/articles/Leading-the-four-generations-at-work.aspx>. Place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/12/2022.**

1. What generations currently exist in the workforce? Briefly describe each generation discussed in the blog post.
2. Compare and contrast the different characteristics of the various generations.
3. What management strategies can be utilized to help manage these generations?

**Review Chapter 11 in your textbook and visit the following website: <https://www.ahrq.gov/teamstepps/instructor/essentials/pocketguide.html#teamcomp>. Place your answers to the questions below in the Z-Chapter 10 & 11 dropbox by 0800 on 1/12/2022.**

1. What is TeamSTEPPS?
2. What are the key principles of TeamSTEPPS? Briefly explain each.
3. What are the responsibilities of an effective team leader?

***In order to receive full credit (1.5 H class time) for this assignment, it must be completed in its entirety by the due date/time assigned. Any assignments not completed in its entirety by the due date and time will result in missed class time.***