CLIENT: CHANTÉ ARMOED - FEEDBACK MARIO DENTON

CRITERIA: Area of Evaluation		
A: Introduction	4	Overall Summary of Introduction: Made **CHANTÉ** aware of the **general aim** of the session
Interview: asked important and relevant questions; reasonable time spent	5	Were very approachable and passionate.
Cover page: Confirmed ID; discussion of "self-discovery"	4	Great prompting
Table of Contents (ToC): When to use this report (to encourage future use)	4	Strictly adheres to the YES policies, procedures, and guidelines.
Explanation of Scales and Scores, including mid-range, Self Assessment of Personality	4	Introduces new ideas with efficiency.
B: Personality	4	Overall summary of Personality Effectively addresses challenges
Personality: Main trait, description, sought client confirmation	5	Checked for understanding throughout. She states also very practical examples.
Personality: Sub-traits used to explain nuances of the main trait; sought client confirmation	5	**Feedback and observations:** Rely on feedback.
Personality: Personality Implications (Client ID of the most important ones; any do not apply)	5	Understands and embraces her personality. Continuously checked for understanding.
Strengths/Potential Struggles: clear explanation, markings, summary, "homework"	4	Effectively addresses challenges and struggles and makes adjustments.
C: Interests	4	Demonstrates a understanding of the Holland Code.
Explanation of YES! Interest Pathways	4	Clearly explain activities, occupations and subjects.
Holland graph: discussion of client perception of their focus area(s) (things, ideas, people, data)	5	A clear focus on the top three interest areas.
Pie graph: good explanations of how the client's interests are distributed; good questions	5	Fully engaged the whole time. Relies on feedback from observations and feedback
Working through Interests appropriately	5	Use concrete examples to illustrate your point of view. Also linked back to personality. Asking questions about her favourite subjects.
D: Skills	4	Needed maybe more time
Skills: confirm highest scoring skills, any red flags with the lowest skills	4	Was able to follow the delivery.
E: Values	5	Felt ready to apply the new knowledge.

WE, WO and LV: Asked for further explanation of how the client values them when needed/helpful	4	Takes on additional responsibilities and shows initiative with practical illustrations.
WE, WO and LV: Any others needed to be added (top 5?) Anything low in Values that should be noted/pointed out/asked about?	4	Able to follow along.
F: Interactive Action Plan	3	This is crucial. Great self-reflection questions.
Synthesis Process: Create a Funnel with the client	3	
Next Steps: O*Net navigations		
G: ICF Core Competency Standards	5	
Cultivates trust & safety for the client		• Chante felt comfortable sharing her thoughts, feelings, and experiences openly. • No fear of judgment or criticism. • Demonstrates empathy, respect, and confidentiality in interactions. • There's a strong rapport. • Mutual respect
Maintains presence	5	• Fully engaged in the session, giving her undivided attention. • **Felt** heard, valued, and understood. • **Responses were** thoughtful, relevant, and timely.
Listens actively to client	5	• Maintained eye contact, nodded, and used verbal and nonverbal cues to show she was listening attentively. • **Felt** that her thoughts and feelings were being acknowledged and respected. • Paraphrases and summarizes statements to ensure understanding.
Evokes awareness - ask questions.	5	• Becomes more self-aware of her thoughts, feelings, and behaviors. • Used open-ended questions to encourage reflection and exploration.

		• Developed a deeper understanding of herself and her goals.
Facilitates client's growth	5	• Demonstrated increased self-confidence and motivation. • Achieved her desired outcomes and made significant progress towards achieving them. • Provided support, guidance, and accountability to help

OVERALL FEEDBACK TO THE FACILITATOR.

I have been well trained. **CHANTÉ** actively seeks and appreciates feedback. I love the way she smiles and encourages me on the other side. My speaking tone, speed, accent, and enunciation were clear, and **CHANTÉ** showed a positive attitude. I engaged **CHANTÉ** the entire time, and **CHANTÉ** was able to apply the feedback to her own needs and felt equipped to apply the new knowledge.

Overall thank you Cynthia and Sue for all the coaching. You are blessed and keep on making a difference with the YES process.

Blessings

Mario