

CLIENT: TSHEOGFATSO MAGALEFA- FEEDBACK MARIO DENTON

CRITERIA: Area of Evaluation		
A: Introduction	5	Overall Summary of Introduction: Made client aware of the overall objective of the session
Interview: asked important and relevant questions; reasonable time spent	5	The facilitator were very approachable and passionate.
Cover page: Confirmed ID; discussion of "self-discovery"	4	Great prompting of the client. Also adjusting a small change on the front page.
Table of Contents (ToC): When to use this report (to encourage future use)	5	Facilitator strictly adheres to the YES policies, procedures, and guidelines.
Explanation of Scales and Scores, including mid-range, Self Assessment of Personality	4	Introduces new ideas with efficiency. Like the prayer in the beginingg and why and How God design us.
B: Personality	5	Overall summary of Personality Effectively addresses challenges and finds creative solutions during all the six major traits and struggles. Spend 65% of the time on the topic of personality.
Personality: Main trait, description, sought client confirmation	5	Checked for understanding throughout. She states also very practical examples.
Personality: Sub-traits used to explain nuances of the main trait; sought client confirmation	5	Feedback and observations: Rely on feedback from the mother of the client.
Personality: Personality Implications (Client ID of the most important ones; any do not apply)	5	The client understands and embraces her personality. The facilitator continuously checks for understanding.
Strengths/Potential Struggles: clear explanation, markings, summary, "homework"	5	Effectively addresses challenges and struggles and makes adjustments.
C: Interests	4	Demonstrates a deep understanding of the Holland Code. A bit short in time.
Explanation of YES! Interest Pathways	4	Clearly explains activities, occupations and subjects.
Holland graph: discussion of client perception of their focus area(s) (things, ideas, people, data)	4	A clear focus on the top three interest areas. Great at prompting the client and uses concrete examples to illustrate points of view.
Pie graph: good explanations of how the client's interests are distributed; good questions	4	The client is fully engaged the whole time. Relies on feedback from the mother of the client for observations and feedback

Working through Interests appropriately	4	Use concrete examples to illustrate her point of view. Also linked back to personality. Asking questions about her favourite subjects.
D: Skills	3	Needed maybe more time and rather spend 50% of time with personality and not 65%
Skills: confirm highest scoring skills, any red flags with the lowest skills	3	The client was able to follow the delivery.
E: Values	3	The client felt ready to apply the new knowledge.
WE, WO and LV: Asked for further explanation of how the client values them when needed/helpful	3	Takes on additional responsibilities and shows initiative with practical illustrations.
WE, WO and LV: Any others needed to be added (top 5?) Anything low in Values that should be noted/pointed out/asked about?	3	The client and mom were able to follow along.
F: Interactive Action Plan	3	This is crucial and like the altercall at a sermon. Maybe too short. Use even SMART approach in setting an action plan.
Synthesis Process: Create a Funnel with the client	3	Demonstrates initiative with all the handouts. Use various techniques in communicating message.
Next Steps: O*Net navigations		Not clear to me.
G: ICF Core Competency Standards		
Cultivates trust & safety for the client		<ul style="list-style-type: none"> • Tshegofatso felt comfortable sharing her thoughts, feelings, and experiences openly. • No fear of judgment or criticism. • The facilitator demonstrates empathy, respect, and confidentiality in her interactions. • There's a strong rapport. • Mutual respect between the Tshegofatso and facilitator.
Maintains presence		<ul style="list-style-type: none"> • The facilitator was fully engaged in the session, giving her undivided attention to Tshegofatso. • Tshegofatso felt heard, valued, and understood.

		<ul style="list-style-type: none"> • The facilitator's responses were thoughtful, relevant, and timely.
Listens actively to client		<ul style="list-style-type: none"> • The facilitator maintained eye contact, nodded, and used verbal and nonverbal cues to show she was listening attentively. • Tshегоfatso felt that her thoughts and feelings were being acknowledged and respected. • The facilitator paraphrases and summarizes Tshегоfatso's statements to ensure understanding.
Evokes awareness - ask questions		<ul style="list-style-type: none"> • Tshегоfatso becomes more self-aware of her thoughts, feelings, and behaviors. • The facilitator used open-ended questions to encourage reflection and exploration. • Tshегоfatso developed a deeper understanding of herself and her goals.
Facilitates client's growth		<ul style="list-style-type: none"> • Tshегоfatso demonstrated increased self-confidence and motivation. • Tshегоfatso achieved her desired outcomes and made significant progress towards achieving them. • The facilitator provided support, guidance, and accountability to help Tshегоfatso

OVERALL FEEDBACK TO THE FACILITATOR.

A job well done! She is a dependable communicator who actively seeks and appreciates feedback. I love the way she smiles and encourages the client. Her speaking tone, speed, accent, and enunciation were clear, and she showed a positive attitude. She engaged the client the entire time, and the client was able to apply the feedback to her own needs and felt equipped to apply the new

knowledge. Let's also consider managing time in terms of the other YES components. I'm not entirely sure about the final recommendation regarding the subjects the client must take.

Overall thank you for the opportunity. You are blessed and keep on making a difference with the YES process

Blessings

Mario