

SBAR COMMUNICATION TOOL

Before Calling Physician:

- **Assess patient, know admit diagnosis, and review latest physician and nursing notes**
- **Determine level of urgency – can it wait until the next physician visit?**
- **If non-urgent, consult with charge RN, manager, CTL or specialty nursing units to problem solve (see nursing units list below)**
- **Review AMION for the correct physician**
- **Be ready to report allergies, medications, IV fluids, lab, and other test results**
- **Coordinate phone call with others on your unit – avoiding multiple pages**

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| S | <p>Situation: This is..... and I am calling about (patient name and location)</p> <hr/> <p>The problem I am calling about is (briefly state the problem-what it is, when it started and how severe)</p> <hr/> |
| B | <p>Background: Reason for this Admission</p> <hr/> <p>Medical/Surgical History useful for this Call</p> <hr/> <p>Pertinent Labs/Test Results</p> <hr/> <p>Current Therapy (pertinent meds, IV's, treatments, Monitoring etc.)</p> <hr/> <p>Current VS: BP ___ / ___ HR ___ RR ___ Sats ___ % Temp ___</p> <p>Other Clinical information to think about: If cardiac issue, assess: chest pain, location, duration, radiating, troponin, ECG change, anxiety If pulmonary, assess: lung sounds, rales/rhonchi, SOB, chest tube, oxygen level, anxiety, pain If neuro, assess: LOC change, altered speech, numbness & tingling, paralysis If gastrointestinal, assess: bleed, pain, emesis, NG If renal, assess: I/O, urine output <30cc/hr or <240cc/8hr, edema, urine concentration, foley If pregnant: gestation age, fetal HR, fetal movement, contraction, bleed, NST</p> |
| A | <p>Assessment: This is what I think the problem is: (nursing assessment of what is happening)</p> <hr/> |
| R | <p>I suggest that we / Should we (say what you would like to see done):</p> <hr/> <p>Any tests needed: CXR, ABG, ECG, CBC, COAGS, Cultures etc. Is a change in treatment needed? Does patient need additional consults? Is a higher level of care needed? Tele, ICU, etc.</p> <p>Do you need physician to come and see patient?</p> |

Specialty Units and (extension)

Burn: 5N (40056), **Cardiology:** 7S -CICU (40077), 7W (40079), 5S (40050), & 5W (45052), **Dialysis:** 6S (40067)
Medicine: 7E -MICU (40073) & 8W (40089), **Neurology:** 8S (40087), **Oncology:** 8E (40083), **Ortho:** 9S (40097) & 9E (40093), **Rehab:** 9W (40099) **Surgical/Trauma:** 3CM -SICU (40063), 6W (40069), 6E (40063) & 5E (40053)
ED: (43307), **OB:** 2CM (40059), **BH:** 4BH (40042), 5BH (40052), 6BH (40062), 7BH (40072)