



Critical Thinking	SBAR: Situation, Background, Assessment, Recommendation Decision making (i.e. give med or not, correct needle length, syringe size, dilution) Prioritization of tasks/procedures Evaluation and revision of interventions Assessment related to patient symptoms
Documentation	eMAR medication scan Any narrative or exception charting of findings Save all documentation
Human Caring	Treat patient with respect and dignity – i.e. do not use “pet” names Provision of privacy Listening to the patient's needs Spending time with the patient Involve patient in their plan of care
Professional Role	Appearance Interaction with peers, staff, family Prepared for CPE Maintains clean working environment Manage equipment, supplies, and human resources efficiently and economically

Universal competencies guide nursing behaviors when managing patient care. Universal competencies are incorporated in every interaction a nurse has with a patient.