

## Exemplify Minimum System Requirements

Exemplify will not run on Chromebooks, Android, or Linux operating systems. Exemplify does not support touchscreen input devices on Mac or Windows laptops.

## Windows requirements for Exemplify 2.9.6 and greater

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.
- *If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 10 and 11 "S mode" versus the standard Windows 10 or 11. S mode is not compatible with Exemplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows certified for use are Windows 10 21H2, Windows 10 22H2, Windows 11 21H2 and Windows 11 22H2.
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM-based processor supported by your operating system.
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

## Mac requirements for Exemplify 2.9.2, 2.9.8, and 3.1.2

- Big Sur, Monterey, and Ventura

- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel, M1, or M2 processor. Devices using Apple's M1 and M2 processor and Apple Rosetta 2 are supported. [To learn more, click here](#).
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- Exemplify is not compatible with virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection is required for download, registration, exam download and upload.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

## iPad requirements for Exemplify 4.7:

- Hardware Requirements: iPad 5+, iPad Air 2+, iPad Mini 4+, iPad Pro.
- Operating Systems: iPadOS 14, iPadOS 15, and iPadOS16 (Only officially approved Apple versions of iPadOS are supported).
- 500 MB of free space required to commence an exam.
- iPad must not be modified (e.g. Jailbroken).
- Internet connection for download, registration, exam download and upload.
- In order to take an exam using an iPad, your institution must first enable iPad support. Please contact your institution if you are unsure whether they have enabled iPad support.

[Exemplify: Minimum System Requirements - ExamSoft](#)

# Which browsers, devices and operating systems can I use with Elsevier Nursing and Health Professions eProducts?

Last updated on October 21, 2022

## Elsevier Nursing and Health Professions eProduct System Requirements

### *Minimum Recommendation*

BROWSER	VERSION
Google Chrome™	Latest Version
Mozilla Firefox®	Latest Version
DEVICE	OPERATING SYSTEM
PC	8+
MAC	10.14+
RAM	DISPLAY
4-8GB	1280x800

Please check the following when experiencing technical difficulties:

- Sometimes pop-up blockers prevent content from showing. [Learn how to enable pop-ups in your browser.](#)
- If you are experiencing issues accessing a website or resetting your password, it may be due to the cache and cookies your browser saves when browsing. [Learn how to clear your cache and cookies.](#)
- For certain products like HESI testing, it is very important to have a fast and stable internet connection. [Run the compatibility test for HESI testing.](#)
- For some products (e.g. video tutorials, interactive content) it is necessary to have plugins installed on your device. Please find below a list with plugins. Click the specific plugin to check for updates or download it (if necessary).
  - o [Adobe Reader](#)

- o [Adobe Flash Player](#)  
**Edvance360**

Client Browser Required The system supports IE 6.0+, Safari 1.0+, and Firefox 1.0+ for Windows as well as Firefox 1.0+ and Mozilla 1.0+ for Macintosh OS. Javascript does not have to be enabled