

Covenant School of Nursing
Disciplinary Action Summary Assignment
Instructional Module 2

Student Name: Xavier Briseno

Date: 1/27/23

DAS Assignment # 2 (1-4)

Name of the defendant: Balderrama, April Elizabeth License number of the defendant: RN 665916

Date action was taken against the license: 3/8/2021

Type of action taken against the license: Remedial Education

Use the space below to describe the events which led to the action(s) taken against the license. If multiple charges were in play, be sure and cite them, e.g. drug diversion, HIPAA violation, abandonment, forfeiture on student loans, etc.

April Elizabeth Balderrama RN was working with Aveanna Healthcare in Lubbock Texas when an incident with a pediatric Patient and her mother occurred. The date was August, 6 2020 and April went to a pediatric patients house to provide services for them. She stated that the patients mother was verbally abusive to her and questioning her ability to take care of the patient. She informed her boss of the situation and left the patient without finishing her duties when a physical therapist arrived. The mother of the patient followed her to the parking lot and drove Balderrama RN to tears and she was not able to complete her assessment of the patient. She did not give report and as a result the caregiver of the patient did not have the information needed to provide adequate care. This caused the Texas Board of Nursing to order April Balderrama to complete a six-hour remedial education course. I believe that in this situation it is the patient that suffered the most. I understand how abusive the family of the patient was stated to be, but I believe she should have completed the assessment for the good of the patient.

Use the space below to provide a description of measures you think could have prevented any action being taken against the license and/or would have prevented harm to the patient, if harm occurred.

I believe some de-escalation tactics could have been used to prevent this incident from occurring. Nurses do not always get treated the best, but we should always keep in mind that we are here to take care of patients. Perhaps stating this to the mother could have allowed her to finish her assigned tasks. I also believe that a better support system for nurses at Aveanna Healthcare could have prevented this situation from occurring. If she had another nurse to call for aid during this time or maybe another RN that could have switched patients with her this incident could have been prevented.

Identify which universal competencies were violated and explain how.

The communication universal competency was violated during this incident because the RN did not modify her language and communication style to the patient and family members needs during her visit. The professional Role universal competency was also violated because she did not interact with her staff and peers well as she

did not give report and did not complete her duties. I believe she should have tried harder to stress that she is there for the patient and attempted to complete her assigned duties.

Use the space below to describe what action you think a prudent nurse would take as the first to person to discover the event described, in other words, you are the one who discovers the patient has been harmed by the nurse or you have discovered the impairment or criminal activity cited in the disciplinary action.

I believe that the prudent nurse would have completed the assessment for the good of the patient. If I had discovered that the patient's mother was being verbally abusive to the nurse, I would have talked to her and ask that she please allow us to complete our tasks for the good of the patient. I know she most likely was acting out because she cared for the patient, and I would assure her that we care as well.