

Patient Interview

The patient fell and directly hit their head on a corner piece of the concrete. The patient needed stitches and an x-ray just to make sure there wasn't any more damage from the inside that the doctor could not see. Also, the patient was a minor at the time which means the patient's mother was present. The patient's mother was frightened by the blood rushing down their child's head, which also scared the patient more.

The facility the mother and child attended was small and the doctor did the x-rays and stitches. He was also the one reassuring the patient and the patient's mother. The patient described their experience as completely professional, the doctors bedside manner was extremely great. The doctor calmly reassured the patient and the patient's mother by explaining the procedure that was about to take place. The doctor continued the procedure while talking to the patient and letting the patient know he was almost done. All the steps this doctor completed would meet the ARRT and the ASRT guidelines and rules.

The patient said they would defiantly seek treatment at that facility again. The patient recommends every healthcare worker to follow this doctors professionalism and care. The patient's suggestions are to always explain to the patient on their level about procedures, or diagnosis, ect. The patient also recommends that the doctors and healthcare provides to not make the patient feel inferior to them, meaning the patient is less than the healthcare worker because, not everyone knows certain medical terms as healthcare workers do.