

## Instructional Module 8: Management & Community Nursing Case Study Group Discussion

Group 10: \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_

### Case Study # 10 Cultural Diversity

Kayla O. have been hired as a new RN on a busy pediatric unit in a large metropolitan hospital. The hospital provides services for a culturally diverse population, including African American, Asian, and Hispanic patients. Family members often attempt alternative healing practices specific to their culture and bring special foods from home to entice a sick child to eat. One of the more experience nurse stated to Nurse Kayla “We need to discourage these people from fooling with all this hocus pocus. We are trying to get their sick kid well in the time allowed under their managed care plans, and all the medicine-man stuff is only keeping the kid sick longer. Besides, all this stuff stinks up the rooms and brings in bugs”.

1. How should Nurse Kayla respond to the experienced nurse?
2. How can Nurse Kayla be a patient advocate without alienating her coworker?
3. What could Nurse Kayla do to assist her coworkers in becoming more culturally sensitive to their patients and families?