

Covenant School of Nursing
Instructional Module 7 Learning Guide
Topic: Professional Responsibilities

Learning Goals/Outcomes
Upon completion of this lesson, you will be able to: • Compare and contrast civility, incivility, and lateral violence • Implement behaviors consistent with a leader • Implement effective communication methods in the workplace environment
Pre-Class Preparation
Required: • Huber: - o Conflict Management and Alternative Dispute Resolutions pgs. 167-168 - o Bullying and Disruptive Behavior pgs. 166-167 - o Conflict Resolution pgs. 169-172 • Nursing Now: Catalano, J. (2015). Nursing Now: Today's issues, tomorrow's trends (7th ed.). F.A. Davis (<u>pages posted on LMS</u>) - Chapter 12: - o Communication Styles pgs. 286-291 - o Conflict Resolution pgs. 301-304 - o Negotiation pgs. 304-306 - Chapter 17: - o Ethical Prohibitions pgs. 421-422 - o Workplace Incivility pgs. 422-425 • Review PowerPoint slides Additional Resources: • https://www.osha.gov/healthcare/workplace-violence • https://www.nursingworld.org/~49d6e3/globalassets/practiceandpolicy/nursing-excellence/incivility-bullying-and-workplace-violence--ana-position-statement.pdf
Learning Activities
Classroom Activities: • Lecture, discussion, communication activity Laboratory/Clinical Activities: Out of Class Activities: •
Evaluation Methods
• Unit Exam

Texas DEC's	QSEN Competencies
Knowledge IA1 a-c, IB1, IB7a, b; IC2, ID6, IIA1b, IIB1a-e, IIB7a, b; IID1c, d; IIE7, IIH3, IIH5; IIIA1, IIIB3, IID1; IVA2, IVA3b, IVE4a Clinical Judgment/Behaviors IA1, IA3a, IB7, IB9, IC2, ID6, IID1, IIE6, IIE8, IIE9, IIH2 b, IIIA2, IIIB1	Teamwork and Collaboration Quality Improvement and Safety
IM Student Learning Outcomes	NCLEX Test Plan
2,4,6	• Safe and Effective Care Environment - <i>Management of Care</i> - <i>Safety and Infection Control</i> - <i>Accident/Error/Injury prevention</i> - <i>Advocacy</i> - <i>Concepts of Management</i> - <i>Ethical Practice</i> • Psychosocial Integrity - <i>Coping Mechanisms</i> - <i>Cultural Awareness Influences</i> - <i>Sensory/Perceptual Alterations</i> - <i>Therapeutic Communication</i>
Concepts	Faculty
Interpersonal Relationships Communication Teamwork and Collaboration	DKilpatrick MSN, RN, CNE CCRN-K
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