

Covenant School of Nursing
Instructional Module 7 Learning Guide
Topic: Professional Responsibilities

Learning Goals/Outcomes
Upon completion of this lesson, you will be able to: <ul style="list-style-type: none">• Compare and contrast civility, incivility, and lateral violence• Implement behaviors consistent with a leader• Implement effective communication methods in the workplace environment
Pre-Class Preparation
Required: <ul style="list-style-type: none">• Huber:<ul style="list-style-type: none">o Conflict Management and Alternative Dispute Resolutions pgs. 167-168o Bullying and Disruptive Behavior pgs. 166-167o Conflict Resolution pgs. 169-172• Nursing Now: Catalano, J. (2015). Nursing Now: Today's issues, tomorrow's trends (7th ed.). F.A. Davis (<i>pages posted on LMS</i>)<ul style="list-style-type: none">Chapter 12:<ul style="list-style-type: none">o Communication Styles pgs. 286-291o Conflict Resolution pgs. 301-304o Negotiation pgs. 304-306Chapter 17:<ul style="list-style-type: none">o Ethical Prohibitions pgs. 421-422o Workplace Incivility pgs. 422-425• Review PowerPoint slides
Additional Resources: <ul style="list-style-type: none">• https://www.osha.gov/healthcare/workplace-violence• https://www.nursingworld.org/~49d6e3/globalassets/practiceandpolicy/nursing-excellence/incivility-bullying-and-workplace-violence--ana-position-statement.pdf
Learning Activities
Classroom Activities: <ul style="list-style-type: none">• Lecture, discussion, communication activity
Laboratory/Clinical Activities:
Out of Class Activities: <ul style="list-style-type: none">•
Evaluation Methods
<ul style="list-style-type: none">• Unit Exam

Texas DECs	QSEN Competencies
<p>Knowledge IA1 a-c, IB1, IB7a, b; IC2, ID6, IIA1b, IIB1a-e, IIB7a, b; IID1c, d; IIE7, IIH3, IIH5; IIIA1, IIIB3, IIID1; IVA2, IVA3b, IVE4a</p> <p>Clinical Judgment/Behaviors IA1, IA3a, IB7, IB9, IC2, ID6, IID1, IIE6, IIE8, IIE9, IIH2 b, IIIA2, IIIB1</p>	<p>Teamwork and Collaboration Quality Improvement and Safety</p>
IM Student Learning Outcomes	NCLEX Test Plan
<p>2,4,6</p>	<ul style="list-style-type: none"> • Safe and Effective Care Environment <ul style="list-style-type: none"> - <i>Management of Care</i> - <i>Safety and Infection Control</i> - <i>Accident/Error/Injury prevention</i> - <i>Advocacy</i> - <i>Concepts of Management</i> - <i>Ethical Practice</i> • Psychosocial Integrity <ul style="list-style-type: none"> - <i>Coping Mechanisms</i> - <i>Cultural Awareness Influences</i> - <i>Sensory/Perceptual Alterations</i> - <i>Therapeutic Communication</i>
Concepts	Faculty
<p>Interpersonal Relationships Communication Teamwork and Collaboration</p>	<p>DKilpatrick MSN, RN, CNE CCRN-K</p>
<p>Date originated: 5/16/2016</p>	<p>Revision Dates: 11/21/2016, 4/5/2017, 11/8/2017, 04/02/2018, 2/20/2020, 4/14/2021</p>

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