

**Covenant School of Nursing
Instructional Module 7 Learning Guide
Topic: Professional Responsibilities**

Learning Goals/Outcomes
Upon completion of this lesson, you will be able to: <ul style="list-style-type: none">• Compare and contrast civility, incivility, and lateral violence• Implement behaviors consistent with a leader• Implement effective communication methods in the workplace environment
Pre-Class Preparation
Required: <ul style="list-style-type: none">• Huber:<ul style="list-style-type: none">o Conflict Management and Alternative Dispute Resolutions pgs. 167-168o Bullying and Disruptive Behavior pgs. 166-167o Conflict Resolution pgs. 169-172• Nursing Now: Catalano, J. (2015). Nursing Now: Today's issues, tomorrow's trends (7th ed.). F.A. Davis (<i>pages posted on LMS</i>)<ul style="list-style-type: none">Chapter 12:<ul style="list-style-type: none">o Communication Styles pgs. 286-291o Conflict Resolution pgs. 301-304o Negotiation pgs. 304-306Chapter 17:<ul style="list-style-type: none">o Ethical Prohibitions pgs. 421-422o Workplace Incivility pgs. 422-425• Review PowerPoint slides
Additional Resources: <ul style="list-style-type: none">• https://www.osha.gov/SLTC/healthcarefacilities/violence.html• http://www.nursingworld.org/DocumentVault/Position-Statements/Practice/Position-Statement-on-Incivility-Bullying-and-Workplace-Violence.pdf
Learning Activities
Classroom Activities: <ul style="list-style-type: none">• Lecture, discussion, communication activity
Laboratory/Clinical Activities:
Out of Class Activities: <ul style="list-style-type: none">•
Evaluation Methods
<ul style="list-style-type: none">• Unit Exam

Texas DECs	QSEN Competencies
Knowledge IA2, IA4, IIA1b, IIB1, IIC2a, b, IIC6, IID1a, IID5a, IIH7 Clinical Judgment/Behaviors IA3a, IB3a, IIE9	Teamwork and Collaboration Quality Improvement and Safety
IM Student Learning Outcomes	NCLEX Test Plan
2,4,6	<ul style="list-style-type: none"> • Safe and Effective Care Environment <ul style="list-style-type: none"> - <i>Management of Care</i> - <i>Safety and Infection Control</i> - <i>Accident/Error/Injury prevention</i> - <i>Advocacy</i> - <i>Concepts of Management</i> - <i>Ethical Practice</i> • Psychosocial Integrity <ul style="list-style-type: none"> - <i>Coping Mechanisms</i> - <i>Cultural Awareness Influences</i> - <i>Sensory/Perceptual Alterations</i> - <i>Therapeutic Communication</i>
Concepts	Faculty
Interpersonal Relationships Communication Teamwork and Collaboration	DKilpatrick MSN, RN, CNE CCRN-K
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CSON Learning Guide (adopted 5-2015 by Faculty vote) – REV 9-2016

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