

Resume

Alice Pownall-Gray RN, BSN, MSN, CWOCN
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EXPERIENCE

Wound Care Coordinator

Middlesex Health Care at Home
Middletown CT 06442
Dec 2022 - Present

- Monitored and evaluated the effectiveness of wound care treatment plans, adjusting as necessary to optimize patient recovery.
- Trained and supervised nursing staff on wound care procedures and the use of specialized equipment, fostering a culture of continuous improvement.
- Participated in research projects aimed at advancing wound care techniques and contributing to evidence-based practice.
- Developed educational materials and resources to support ongoing staff training and patient education efforts.
- Utilized clinical guidelines and best practices to inform decision-making and improve patient care standards.
- Developed and implemented comprehensive wound care protocols to enhance patient outcomes and reduce healing times.
- Trained and educated nursing staff on best practices in wound care, ensuring adherence to clinical guidelines.

Case Manager

West Haven VA
Oct 2019 - Sep 2021
West Haven CT 06516

- Resolved conflicts and challenges through effective negotiation and mediation techniques.
- Established positive relationships with clients to foster trust and open communication.

- Provided crisis intervention and support to clients in high-stress situations, ensuring safety and well-being.
- Educated clients and families on available resources and services to empower informed decision-making.
- Monitored client progress and adjusted care plans as necessary, resulting in improved outcomes for over 70% of clients

Manager of Clinical Service

Middlesex Health Care at Home
 Jun 2010 - Feb 2021
 Middletown CT 06457

- Oversaw the development and implementation of clinical service strategies
- Facilitated training and professional development programs for staff, fostering a culture of continuous improvement and excellence in clinical
- Practice, processes, reducing average wait times by 20%.
- Monitored and analyzed clinical performance metrics, utilizing data to drive decision-making and improve service outcomes.
- Implemented evidence-based practices to ensure compliance with regulatory requirements and industry standards.
- Managed budgets and resource allocation for clinical services, achieving cost savings while maintaining high-quality patient care.

EDUCATION

R. B. Turnbull Jr. MD Wound, Ostomy and Continence (WOC)
 Nursing Education Program
 Certified CWOCN
 2025 - 2025 Cleveland, United State

Capella University
 2018 - 2020 Minnesota, United States
 Degree MSN Diabetes Education

Wound Care CWCN - Non-Degree
Wound and Certification 2008
2008 Massachusetts, United States

Bachelor of Science in Nursing - Bachelor of Science (BS)
Southern CT State University
1997 - 2002 New Haven, United States