

Jennifer Biggs RN, MSN

Curriculum Vitae

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Sutton's Bay MI 49682**

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CLINICAL NURSING EXPERIENCE

- Registered Nurse and Lead Nurse at Comfort Keepers (July 2022 to present)
 - o Wound, Ostomy, Continence Nurse
 - o Client intake process: assessment, planning, intervention, implementation, and evaluation
 - o Health Care Coordination: managing all aspects of client's health needs
 - o Strong emphasis on health maintenance and disease prevention with seniors
 - o Creating and revising care plans accordingly
 - o Medication administration, foot care, vitals monitoring, wound care
 - o Dedicated to providing personal patient care with empathy and professionalism
 - o Adheres to safety protocols and infection control procedures
 - o Provides field and in person training to caregivers
- Registered Nurse and Relief Nursing Supervisor (March 2022 – July 2022), Reunion Rehabilitation Hospital, Inverness, Colorado
 - o Perform the nursing process for 5-8 patients in the acute rehabilitation setting
 - o Bed planning and nursing assignments when in the nursing supervisor role
 - o Proficient use of Well-Sky Documentation System
- Registered Nurse (January 2020 - February 2021), Kindred Hospital Denver, Denver, Colorado
 - o Perform the nursing process for 5+ patients in the acute care LTAC setting
 - o ICU care for up to 5 patients; care of acute COVID patients
 - o Extensive training with pulmonary management including ventilators
 - o Proficient use of Pro-Touch Documentation System
- Registered Nurse (January 2006 - September 2007), Craig Hospital, Denver, Colorado
- Rehab Technician (July 2003 - December 2004), Craig Hospital, Denver, Colorado

CLINICAL SKILLS

- Expertise in the following clinical nursing skills includes but is not limited to pulmonary management including g trach tubes and ventilators, GT/ JT management, enteral and intravenous medication administration including blood transfusions, management of enteral and intravenous nutrition, wound care including wound vac application and maintenance, incontinence, and bowel management
- Emergency management including CODE BLUE leadership and medication administration
- ICU trained on a COVID unit; management of up to 5 ICU level patients will multiple labs, drips, and pulmonary issues
- Traumatic brain injury and spinal cord injury education

LEADERSHIP EXPERIENCE

- Director of Nursing and Clinical Services (February 2021 - March 2022), Kindred Hospital Denver, Denver, Colorado
- Associate Chief Nursing Officer (March 2014 - December 2019), Craig Hospital, Englewood, Colorado
- Clinical Nurse Coordinator/Nurse Manager 2nd Floor (September 2007-March 2014), Craig Hospital, Englewood, Colorado

OTHER RELEVANT EXPERIENCE

- Active involvement in 4 Magnet Journey's and Designations
- Experience with survey prep and multiple surveys including CMS and The Joint Commission
- Over ten years of experience working with nurse engagement, retention, and professional development
- Active leadership in the nursing department's shared governance program
- Lead of RN Professional Practice Model/Clinical Ladder

- Involved and experienced in strategic planning for the hospital as well as lead for the strategic plan for the nursing department
- Responsible for budgeting and fiscal responsibility for inpatient nursing, transport, lab and radiology budgets

EDUCATION

- R. B. Turnbull, Jr., MD School of WOC Nursing Education, Cleveland Clinic, Cleveland, Ohio.
Certificate of Completion, 2024.
- **Master of Science in Nursing: Leadership in Health Care Systems: August 2011**
 - Regis University
 - GPA 4.0/4.0
 - Graduate Honors
- **Bachelor of Science in Nursing: December 2005**
 - Regis University
 - GPA 3.94/4.0
 - Dean's List
 - Sigma Theta Tau
- **Bachelor of Arts in International Affairs: May 2003**
 - University of Colorado - Boulder
 - GPA 3.425/4.0
 - Dean's List

SPECIALIZED TRAINING/CERTIFICATION

- WOC Nurse Certification: Planned Completion: August 2024
- Finance for Nurse Executives Certification: October 2018
- Board Certified Advanced Nurse Executive (NEA-BC): May 2015 - May 2020
- Certified Neuroscience Registered Nurse (CNRN): June 2008, Renewal 2013 and 2018
- Active Registered Nurse: September 2008 - present
- Cardiopulmonary Resuscitation (CPR) Certification: September 2020
- Advanced Cardiac Life Support (ACLS) Certification: September 2020
- Institute for Life and Care Journey Group 2013
- American Organization of Nurse Executives (AONE) 2014-2020
- Association of Neuroscience Nurses (AANN) 2008-2020
- Brain Injury Summit, 2012, 2015, 2018
- Errorless Learning Research Study Pilot 2011-2012
- BIAC Annual Conference 2011, 2012, 2013, 2014, 2015, 2017, 2018
- Translational Neuroscience Conference 2009, 2011
- Traumatic Brain Injury Leadership Forum 2008, 2010, 2011, 2012, 2013, 2014
- National Magnet Conference 2007, 2010, 2015
- NDNQI Conference 2009
- AONE National Conference 2015, 2016
- ASCIP Conference 2014
- Press Ganey Conference 2015, 2016

EXPERIENCE WITH INFORMATION TECHNOLOGY

- Proficient with Kronos Timekeeper and Kronos Advanced Scheduler
- Subject Matter Expert Epic Implementation
- Meditech Project, Lead Builder for the Nursing Department
- Meditech Annual Upgrades and ongoing Meditech education and changes
- Technology Optimization Committee

PRESENTATIONS

- Traumatic Brain Injury 101. Full day seminars co-presented with Amy Berryman OTA, MSHCA, in Portland Oregon and Augusta Maine in 2018.
- Developing a Sleep Centric TBI Rehabilitation Unit: The Practical Use of Actigraphy, The Brain Injury Summit 2018, January 9, 2018, Vail, CO

- Behavior Management Across the Continuum of Care, Annual Brain Injury Alliance of Colorado Conference, October 27, 2017, Denver CO
- Interacting with Brain Injury Patients at Craig Hospital: A competency, April 2017 Craig Hospital, Englewood CO
- Impact Matters: Using the Mechanism of Injury to Predict Outcome and Disability, presentation for multiple local facilities, February 2017, Denver CO
- Improving Interdisciplinary Collaborations in a Therapeutic Environment: A Charge and a Challenge, Annual Carle Neuroscience Symposium, April 20, 2013, Urbana, IL
- The Role of Nursing in the Therapeutic Environment: Recommended Tools for Improving the Inpatient Care Setting, Annual Carle Neuroscience Symposium, April 20, 2013, Urbana, IL
- Improving Interdisciplinary Collaborations in a Therapeutic Environment: A Charge and a Challenge, Association of Rehabilitation Nurses Local Chapter Meeting, November 7, 2012, Englewood, CO
- Therapeutic Learning Environments in Brain Injury Rehabilitation: Acute Care and Beyond, Contemporary Forums Brain Injury Conference Preconference, October 3, 2012, Las Vegas, NV
- Neuroendocrine Dysfunction in TBI: Effects of Testosterone Therapy, Craig Hospital Research Symposium, May 11, 2012, Englewood, CO
- An Interdisciplinary Approach to Improving the Therapeutic Environment in an Acute Brain Injury Rehabilitation Setting, 29th Annual BIAC Conference, October 2011, Denver, Colorado
- Identify with TBI! Presentation at Select Long Term Care Hospital, September 2011, Colorado Springs, Colorado
- It Takes Two to Transfer! Working in Pairs to Improve Patient Safety, Annual Craig Hospital Research Symposium, Poster Presentation February 2011, Denver, Colorado
- Caring for Caregivers, Annual Traumatic Brain Injury Leadership Forum, April 2008, New York, New York
- An Integrative Care Perspective on TBI: Traumatic Brain Injury - The 24 Hour Picture, Denver University Neuropsychology Club, October 2009, Denver, Colorado
- Got Restraints? Sustaining a Low Fall Rate in Acute Traumatic Brain Injury, Annual NDNQI Conference, Poster Presentation January 2009, Dallas, Texas
- Annual CNRN Review Course - Review of Seizure

VOLUNTEER AND COMMUNITY ACTIVITIES

- Brain Injury Alliance of Colorado Board of Directors, Past President, January 2020 - December 2021
- Brain Injury Alliance of Colorado Board of Directors, President, Appointed January 2019 - December 2020
- Brain Injury Alliance of Colorado Board of Directors, Present Elect, Appointed June 2017
- Brain Injury Alliance of Colorado Board of Directors, Appointed January 2014
- Denver Metro Chamber of Commerce Health and Wellness Committee; August 2019 to December 2019
- Institute of Life and Care Board of Directors, Appointed May 2016 - present
- Cystic Fibrosis Foundation Volunteer and Fundraising, 2000-present

PUBLICATIONS

- Makley, M., Monden, K.R., Gerber, D., Biggs Arnold, J., Schneider, H., Newman, J., Philippus, A., Spier, E., Weintraub, A. 2018. Sleep Hygiene: A Novel, Nonpharmacological Approach to Treating Sleep-Wake Cycle Disturbance after Moderate to Severe Brain Injury on an Inpatient Rehabilitation Unit *Brain Injury Professional*, 14: 4.
- Biggs, J. D'Aurio, L. 2013. An Interdisciplinary Approach to Fall Prevention in Patients with Brain Injury. *Rehab Management*, 26:7.
- Biggs, J. 2009. Servicing a Basic Need. *Rehab Management*, 22:2.
- Biggs, J. 2008. Strength of Mind. Inspiring the Inspirational. Pg. 94-95.

SPECIAL PROJECTS

- Brain Injury Summit Program Committee for 2012, 2015, and 2018 Summits, Chair, 2011- 2018 Summit
 - o Coordinated conference program
 - o Coordinated all participants and speakers for this 4 day internationally attended professional conference
 - o Served as a primary event director throughout duration of event
- Bridge to the classroom pilot NR 469 Leadership in Quality Healthcare at Regis University, Fall 2013
- Disorders of Consciousness Taskforce, 2012 - 2015

- o Researched and launched a disorders of consciousness evaluation tool
- o Recipient of 2013 Seiden Grant
- o Recipient of the 2013 1907 Ambassador Circle Grant

PROFESSIONAL AFFILIATIONS AND ACTIVITIES

- Impact Denver; The Denver Chamber of Commerce Leadership Foundation 2016
- Access Colorado: The Denver Chamber of Commerce Leadership Foundation 2017
- OSABI Research Study 2016-2018
- Sleep Hygiene Research Pilot 2015
- Annual CRRN Review Course - Neuromuscular Disorders, Traumatic Brain Injury, and Rehabilitation Nursing Models and Theories

AWARDS AND HONORS

- Cystic Fibrosis Foundation, Colorado's Finest Alumni Mentor 2019
- Cystic Fibrosis Foundation, Colorado's Finest Honoree 2014
- Denver Metro Regional Nightingale Luminary Nominee 2013
- Denver Metro Regional Nightingale Luminary Nominee 2011
- Craig Hospital Magnet Award Nominee 2011

