

Michele Ramirez RN, BSN

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Objective

To obtain employment within a healthcare facility where I will be able to utilize my professional skills while expanding upon my knowledge base and proving to be an asset for the organization.

Certification

Wound, Ostomy, and Continence Nurses Society

Wound Treatment Associate

January 2021

Education

St. Paul School of Nursing

Associates in Science- Nursing

December 2012

Chamberlain School of Nursing

Bachelors in Science - Nursing

May 2017

Experience

Mount Sinai Hospital

Astoria, NY

September 2021 - Present

Ambulatory Clinical Nurse Manager

- Supervise 10 members of clinical staff involved in a variety of clinical operations
- Hired, trained, conduct performance reviews and ensure staff meet and exceed goals and initiatives
- Supervise day to day activities of the facility, monitoring quality of service and utilization standards, supervise shift activities, and delivery of patient care
- Maintain operational aspects of the unit including participating in budget preparation, monitoring resources, PI initiatives
- Attend management meetings and participate on departmental committees
- Develop and implemented action plans to improve staff development and the delivery of patient care
- Develop and implement quality improvement and assurance programs to improve overall quality of care
- Monitor adherence of facilities, procedures, and policies
- Participate in medication adherence initiative to improve patient outcomes

- Perform Transition of Care calls ensuring that all services are in place and appointments are made within a timely manner
- Work as an effective team member with Population Health Coordinator to conduct outreach to high risk patients to complete screening and test

Mount Sinai Hospital
September 2021

Astoria, NY

Registered Nurse - Med Surg

- Performs a complete psychosocial, environmental, self care, educational and discharge planning assessment, on admission and at specified intervals
- Establishes a compassionate environment by providing emotional, psychological, and spiritual support to patients, and families
- Collaborated daily with physicians and health care team to achieve optimum patient care
- Documentation of patient observations, procedures, and test results
- Review lab work and other test results that are performed on patients and report those results to appropriate discipline
- Utilize clinical expertise to administer medications and injections, administer IV therapy, test glucose levels and provide wound care as ordered
- Advises patients on the importance of medication compliance and adherence to the follow-up consultation schedule

September 2017 -

Mount Sinai Hospital
September 2017

New York, NY

Registered Nurse – Cardiac Clinic

- Responsible for providing telephone triage, patient education on medications and disease process, review and monitor lab/imaging results and communicate findings with the medical doctor, and communicate recommendations with patients and interdisciplinary team, all under the direction of a Physician.
- Perform intake tasks. such as recording patient history, symptom reports and taking patient vitals and EKGs.
- Transcribe orders and answers patient's questions regarding prescriptions and follow-up processes.
- Knowledge of medical terminology and pharmacology.
- Triage all walk in patients and ascertain what needs to be done and prioritize.
- Manage phone calls from nurse triage and manage any add-ons to the schedule.
- Monitor patients and their labs for those that are on anticoagulants, such as: Coumadin. Report any abnormal values to the physician for dosage adjustment.
- Educate patients on any upcoming tests or procedures.
- Collect specimens for labs as ordered and followed up with the lab for timely results.

September 2016 –

- Follow strict HIPAA compliance practices.

Advantage Care Physicians
Flushing, NY

June 2015 – September 2016

Registered Nurse - Care Team Coordinator

- Provide direct patient care to patients in an ambulatory setting within a family medicine department.
- Work with patients ranging from pediatrics to adults in a family medicine clinic
- Perform the assessment function for all clients; assessing symptoms, elaborating on the treatment plan and ensuring follow up; administer medications via all routes; collaborate with other members of the healthcare team to maximize patient outcome
- Manage day to day operations of Health Care Clinic/oversee all patient flows to clinic and provide support to staff and collaborate with various team members and implement/analyze all activities to provide recommendations for improvement
- Closely work with other nurses implementing and delivering quality care to patients
- Perform glucose monitoring/INRs/Blood Pressure monitoring/EKGs/Wound dressing and care/Respiratory treatments and assessments/IV Therapy/B-12 injections/Immunizations
- Telephone Triage; make post-op calls to reduce risk of post procedure complications; assist physician as needed during exams