

## Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client discharge planning



Individual Name: **Bikobo Sarkor**

Institution: **Margaret H Rollins SON at Beebe Medical Center**

Program Type: **Diploma**

### Time Use and Score

|                                                 | Date/Time            | Time  | Score |
|-------------------------------------------------|----------------------|-------|-------|
| Technique Identifier: Client discharge planning | 9/16/2025 9:58:57 PM | 5 min | 91.7% |

| NT Technique Identifier Discharge Planning |                                                                                                                                                                                                |                 |
|--------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| Technique 1                                |                                                                                                                                                                                                |                 |
| Selected Option/ Result                    | Therapeutic                                                                                                                                                                                    | Result: Correct |
| Rationale                                  | Providingleadsisatherapeuticcommunicationtechniquebecause the questions will help the client more clearly define any concerns.                                                                 |                 |
| Technique 2                                |                                                                                                                                                                                                |                 |
| Selected Option/ Result                    | Therapeutic                                                                                                                                                                                    | Result: Correct |
| Rationale                                  | Touchisatherapeuticcommunicationtechniquebecauseitconveys caring and empathetic feelings by the nurse toward the client.                                                                       |                 |
| Technique 3                                |                                                                                                                                                                                                |                 |
| Selected Option/ Result                    | Nontherapeutic                                                                                                                                                                                 | Result: Correct |
| Rationale                                  | Askinga"why"questionisanontherapeuticcommunication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question. |                 |
| Technique 4                                |                                                                                                                                                                                                |                 |
| Selected Option/ Result                    | Therapeutic                                                                                                                                                                                    | Result: Correct |
| Rationale                                  | Active listening is a therapeutic communication technique because the nurse takes in information using all the senses, while conveying an open attitude toward the client.                     |                 |

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|                         |                                                                                                                                                                                                                    |                   |
| Technique 5             |                                                                                                                                                                                                                    |                   |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                     | Result: Correct   |
| Rationale               | Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.                                                                        |                   |
|                         |                                                                                                                                                                                                                    |                   |
| Technique 6             |                                                                                                                                                                                                                    |                   |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                        | Result: Correct   |
| Rationale               | Clarifying is a therapeutic communication technique because it allows the nurse to validate the message received to ensure that both the nurse and client have a mutual interpretation of the message.             |                   |
|                         |                                                                                                                                                                                                                    |                   |
| Technique 7             |                                                                                                                                                                                                                    |                   |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                     | Result: Incorrect |
| Rationale               | Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.        |                   |
|                         |                                                                                                                                                                                                                    |                   |
| Technique 8             |                                                                                                                                                                                                                    |                   |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                     | Result: Correct   |
| Rationale               | Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.                                                                        |                   |
|                         |                                                                                                                                                                                                                    |                   |
| Technique 9             |                                                                                                                                                                                                                    |                   |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                     | Result: Correct   |
| Rationale               | Dismissive behavior is an ineffective style of interpersonal communication because the nurse indicates that another person's opinions or presence is not wanted or needed.                                         |                   |
|                         |                                                                                                                                                                                                                    |                   |
| Technique 10            |                                                                                                                                                                                                                    |                   |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                        | Result: Correct   |
| Rationale               | Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance, while maintaining open communication and the development of trust and respect. |                   |
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| Technique 11            |                                                                                                                                               |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                   | Result: Correct |
| Rationale               | Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability. |                 |
|                         |                                                                                                                                               |                 |
| Technique 12            |                                                                                                                                               |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                   | Result: Correct |
| Rationale               | Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability. |                 |
|                         |                                                                                                                                               |                 |