

## Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client experiencing thrombosis



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Program Type: **Diploma**

### Time Use and Score

|                                                      | Date/Time            | Time  | Score |
|------------------------------------------------------|----------------------|-------|-------|
| Technique Identifier: Client experiencing thrombosis | 9/16/2024 6:01:05 PM | 2 min | 91.7% |

| NT Technique Identifier Thrombosis |                                                                                                                                                                                                                                                                              |                   |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| Technique 1                        |                                                                                                                                                                                                                                                                              |                   |
| Selected Option/ Result            | Therapeutic                                                                                                                                                                                                                                                                  | Result: Incorrect |
| Rationale                          | Speaking with a volume, rate, or tone of voice that conveys negative emotions, such as frustration or anger, is a nontherapeutic communication technique because it can precipitate fear or anger in the client.                                                             |                   |
| Technique 2                        |                                                                                                                                                                                                                                                                              |                   |
| Selected Option/ Result            | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct   |
| Rationale                          | Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client. |                   |
| Technique 3                        |                                                                                                                                                                                                                                                                              |                   |
| Selected Option/ Result            | Nontherapeutic                                                                                                                                                                                                                                                               | Result: Correct   |
| Rationale                          | Asking a "why" question is a nontherapeutic communication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question.                                                                        |                   |
| Technique 4                        |                                                                                                                                                                                                                                                                              |                   |

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|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                                                                               | Result: Correct |
| Rationale               | Giving a defensive response is a nontherapeutic communication technique because it implies that the client does not have the right to express personal feelings.                                                                                                             |                 |
|                         |                                                                                                                                                                                                                                                                              |                 |
| Technique 5             |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |
| Rationale               | Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client. |                 |
|                         |                                                                                                                                                                                                                                                                              |                 |
| Technique 6             |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |
| Rationale               | Having respect for the client supports the establishment of a therapeutic relationship, even when the client's beliefs, attitudes, and values are different from the nurse's.                                                                                                |                 |
|                         |                                                                                                                                                                                                                                                                              |                 |
| Technique 7             |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                                                                               | Result: Correct |
| Rationale               | Automatic comments are a nontherapeutic communication technique because the use of clichés minimize the client's importance and concerns.                                                                                                                                    |                 |
|                         |                                                                                                                                                                                                                                                                              |                 |
| Technique 8             |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |
| Rationale               | Reflection is a therapeutic communication technique because it directs questions and feelings back to the client in relation to what the nurse understood and heard, while encouraging the client to explore feelings and ideas about a situation.                           |                 |
|                         |                                                                                                                                                                                                                                                                              |                 |
| Technique 9             |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |
| Rationale               | Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client. |                 |
|                         |                                                                                                                                                                                                                                                                              |                 |
| Technique 10            |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |

|                                |                                                                                                                                                                                                        |                        |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
| <b>Rationale</b>               | Silence is a therapeutic communication technique because it allows the client time to think, while the nurse is conveying a patient attitude toward the client.                                        |                        |
|                                |                                                                                                                                                                                                        |                        |
| <b>Technique 11</b>            |                                                                                                                                                                                                        |                        |
| <b>Selected Option/ Result</b> | Nontherapeutic                                                                                                                                                                                         | <b>Result:</b> Correct |
| <b>Rationale</b>               | Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.                                                            |                        |
|                                |                                                                                                                                                                                                        |                        |
| <b>Technique 12</b>            |                                                                                                                                                                                                        |                        |
| <b>Selected Option/ Result</b> | Therapeutic                                                                                                                                                                                            | <b>Result:</b> Correct |
| <b>Rationale</b>               | Sitting in a position that allows the nurse to face the client is a therapeutic nonverbal communication technique because it indicates the nurse is genuinely interested in what the client is saying. |                        |
|                                |                                                                                                                                                                                                        |                        |