

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Respecting clients' cultures



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Program Type: Diploma

Time Use and Score

	Date/Time	Time	Score
Technique Identifier: Respecting clients' cultures	9/19/2023 6:20:24 PM	6 min	80%

NT Technique Identifier Culture		
Technique 1		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Leaning toward the client is a therapeutic nonverbal communication technique because it indicates the nurse is attentive and engaged in the conversation.	
Technique 2		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Personal space is a nonverbal way of communicating identity, control, and a feeling of security. Invading another person's personal space can make the person feel threatened, precipitating a need to become defensive.	
Technique 3		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Active listening is a therapeutic communication technique because the nurse takes in information using all the senses, while conveying an open attitude toward the client.	
Technique 4		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.	
Technique 5		
Selected Option/ Result	Therapeutic	Result: Incorrect
Rationale	Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.	
Technique 6		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Sitting in a position that allows the nurse to face the client is a therapeutic nonverbal communication technique because it indicates the nurse is genuinely interested in what the client is saying.	
Technique 7		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Having respect for the client supports the establishment of a therapeutic relationship, even when the client's beliefs, attitudes, and values are different from the nurse's.	
Technique 8		
Selected Option/ Result	Therapeutic	Result: Incorrect
Rationale	Attempting an exchange of communication at an inappropriate time does not support a therapeutic relationship and can impede client communication.	
Technique 9		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Demonstrating empathy supports the establishment of a therapeutic relationship by being able to sense the client's inner experience and convert the nurse's words and actions into feelings.	
Technique 10		
Selected Option/ Result	Nontherapeutic	Result: Correct

Rationale	Asking a “why” question is a nontherapeutic communication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question.