

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client experiencing thrombosis



Individual Name: Reagan Hockenbrock

Institution: Margaret H Rollins SON at Beebe Medical Center

Program Type: Diploma

Time Use and Score

	Date/Time	Time	Score
Technique Identifier: Client experiencing thrombosis	9/19/2023 3:43:05 PM	7 min	91.7%

NT Technique Identifier Thrombosis		
Technique 1		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Speaking with a volume, rate, or tone of voice that conveys negative emotions, such as frustration or anger, is a nontherapeutic communication technique because it can precipitate fear or anger in the client.	
Technique 2		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client.	
Technique 3		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Asking a "why" question is a nontherapeutic communication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question.	
Technique 4		

Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Giving a defensive response is a nontherapeutic communication technique because it implies that the client does not have the right to express personal feelings.	
Technique 5		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client.	
Technique 6		
Selected Option/ Result	Nontherapeutic	Result: Incorrect
Rationale	Having respect for the client supports the establishment of a therapeutic relationship, even when the client's beliefs, attitudes, and values are different from the nurse's.	
Technique 7		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Automatic comments are a nontherapeutic communication technique because the use of clichés minimize the client's importance and concerns.	
Technique 8		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Reflection is a therapeutic communication technique because it directs questions and feelings back to the client in relation to what the nurse understood and heard, while encouraging the client to explore feelings and ideas about a situation.	
Technique 9		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client.	
Technique 10		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Silence is a therapeutic communication technique because it allows the client time to think, while the nurse is conveying a patient attitude toward the client.	
Technique 11		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.	
Technique 12		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Sitting in a position that allows the nurse to face the client is a therapeutic nonverbal communication technique because it indicates the nurse is genuinely interested in what the client is saying.	