

Week 15 final exam

The Long Island Power Authority (LIPA)

The great weight of any crisis whether in the organization, home and even in the ministry has caused so many leaders to take a good look as to what is going on in the

Organization that raises many questions and concerns among the Board Heads, CEO and Leaders when plans should already be in place to handle major crisis rather

Pointing fingers at each other after the fact that the organization has taken a loss. Looking at the (LIPA) The Long Island Power Authority and the participants who

Should have been prepared and plans in order was caught off guard when faced with a major crisis concerning a local utility failure due to a tropical storm that caused power

Outages, trees down and leaving the customers with high utility bills to pay and no one wants to take the blame.

I believe that the officials ignored the advice of the experts because they probably felt that they had a handle on things and no outside officials can give them advice about their

Organization. I like how authors, Cairo, Dotlich, Rhinesmith (2009, p. 64) reminds us that transparency of delivering information that drives leadership to take a look at improving

Their products, process, and position to be transparent in collaborating and networking while making better plans and do away with ideas that is not working for them now.

However (LIPA) was not concern about that and continued to make decisions that fail throughout the organization. The organization lacked communication skills, good

Leadership skills and failed to sit down with outside officials to come up with new ideas and plans. Research shows when crisis arrives within any organization there is a lot

Of assuming and responsibility blame, in other words, who is the victim or the villain? Mitroff (2000, p.154) When faced with a crisis with in an organization, good leaders

Will find ways to amplify the signals that already exist and look for a database to strengthen system that is already in place to make it bigger and better.

The lesson that I have learned from this course that have been very helpful to me and have made me to be better prepared is Managing Crisis Before They Happen; Leading In The

Times Of Crisis. As a leader when crisis arrives I am able to keep a level head, have better communication skills and bring the team together to look at the plans that has

Been put into place. Yes, crisis are coming, we just have to be prepared and allow others to help to make a smooth transition that will benefit all of us. (LIPA) did not want

To listen and when the crisis came around again, they faced worst problems than the first time and was not able to save the organization.

George, Bill. (2009) 7 Lesson For Leading In Crisis. San Francisco, CA: Jossey-Bass

Mitroff, Ian, (2001) Managing Crisis Before They Happen. New York, NY American Management Association

Cairo, Dotlich, Rhinesmith, Leading In Times Of Crisis. San Francisci, CA: Jossey-Bass

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