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ATH115OL Success for Life and Ministry Online

Department of Religious (or Leadership or Business) Studies

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Cover the following material –

1. **A New Discovery**-The initial beginning a new discovery can be full of excitement and adventurous. As an individual realize what lies within either fear of the unknown or thrill of being a risk taker. When we view a new discovery, it can be related in various directions. First, it can be viewed as an adventurous individual(s), unearthed, rarity, unexpected, scientifically, and undiscovered. I want to explain that the adventurous individual, seeks to search and travel the world seeking out the unknown territories to him or her. While those exact territories are well traveled by others. I would call it a new discovery adventure seeking the novelty experience. At the same time, he or she may discover a new discovery passion in the moment of un-expectancy. Finding information, objects such as coins, unearth bones, trails, and etc. We will understand that a new discovery in its totalities lies within the individual or groups.
2. **User friendliness of the Library**-While most people reserve to seek information in the privacy of their homes, using their PC or visiting an online library just for the comfort and quietness. The user friendliness of the physical library can be a missed opportunity. On a personal note, I enjoyed the library as a youth, my friends and I would often meet on Saturdays for an hour or two to complete homework or just socialize. But, as the world grows towards the technology age, people are finding themselves less at the library. The user friendliness of the library is design in a fashion to assist those that enters its doors for the goal of learning and seeking out information. This type of library has everything at the disposal of the public from topics of discussion to computers for usage. User friendliness of the library is designed regarding the public's purposes of utilizing for gathering information, search and research, and accommodating with assistance.
3. **Accessibility of Materials**-Viewing accessibility of materials we have to be positive we are accommodating all those that are in need of the following materials: instructional, raw, and reading. This phrase is a broad scope of viewing. On the instructional level, you want to be certain that you and the library, schools are accommodating the individuals with learning disabilities. The level of raw materials, the accessibility of these materials is important because it helps to develop and maintain the economy and produce growth for the sectors. The reading level, depending on the age and the stage of the public you are serving. You want to be certain that you have the materials to accommodate those that visit your facility.
4. **Service of Staff**- This has everything to do with your facility. If the staff is distasteful, or disgruntle this is a deterrent of people. Your company should have a standard operation procedure (SOP) handbook. Also, you may have to train your staff in "people skills" not everyone knows how to serve the public in excellency. The representation, presentation has everything to do with your business, ministry, facility, schools, and college. For visual example: Most shoppers do not want to purchase the can with dents or bents in it, those goods on the inside are great. It is the wrapping around the goods "the can" (your staff) with the dents not the goods. Then your facility, business, school, college is overlooked, just as the "dented can". The service of staff is very important to your facility.

5. **The most important thing you learned:** The most important thing I have learned out of the above list is staffing. If your staff is great, then your materials (promptness of availability) friendliness (warm and inviting), and discovery (new discoveries for company, launches new opportunities etc.), will all work in unison. It is important that the staff engage and integrate with the public to maintain the company. Especially the ministry, remember the church is viewed as a business also. Therefore, the professionalism of your staff is a must, in order to meet the public demands of serving them. It is important that the lead clergyman (CEO) includes training in all areas of ministries --staff serving in ministry receive training in the areas of service. This is to ensure that the public is served and honored in the highest capacity one can serve.