

**Name: Quintwain Richardson**

**Class/Section: BA130 02**

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## **BA130 Module 4 Test**

**Please choose the correct answer. Type T for True and F for False.**

**\_\_T\_\_1.** Frederick Douglas is known as the father of scientific management.

**\_\_T\_\_2.** Maslow hierarchy of need include physiological, safety, social, esteem, and self-actualization.

**\_\_F\_\_3.** Theory X managers assume that people like working and will accept responsibility for achieving goals if they are rewarded for doing so.

**\_\_F\_\_4.** Theory Y managers believe that the average person dislikes work and will avoid it if possible.

**\_\_T\_\_5.** Training activities include employee orientation, on and off the job training, apprentice programs, online training, vestibule training, and job simulation.

**\_\_T\_\_6.** Management development methods do include on the job coaching, understudy position, job rotation, and off the job courses and training.

**\_\_T\_\_7.** Many current challenges and opportunities arise from changing demographics, more women, minorities, immigrants, ad older workers in the workplace.

**\_\_T\_\_8.** Fringe benefits include sick leave, vacation pay, company cars, pension plans, and health plans that provide additional compensation to employees beyond base pay.

**\_\_F\_\_9.** In terms of moving within a company, employees cannot move up, over or out of a company.

**\_\_T\_\_10.** Management can use strikes and boycotts when in conflicts.

**\_\_T\_\_11.** Unions can use strikebreakers, injunctions, and lockouts when in conflicts.