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BA130 Module 4 Test

Please choose the correct answer. Type T for True and F for False.

 F 1. Frederick Douglas is known as the father of scientific management.

 T 2. Maslow hierarchy of need include physiological, safety, social, esteem, and self-actualization.

 F 3. Theory X managers assume that people like working and will accept responsibility for achieving goals if they are rewarded for doing so.

 F 4. Theory Y managers believe that the average person dislikes work and will avoid it if possible.

 T 5. Training activities include employee orientation, on and off the job training, apprentice programs, online training, vestibule training, and job simulation.

 T 6. Management development methods do include on the job coaching, understudy position, job rotation, and off the job courses and training.

 T 7. Many current challenges and opportunities arise from changing demographics, more women, minorities, immigrants, ad older workers in the workplace.

 T 8. Fringe benefits include sick leave, vacation pay, company cars, pension plans, and health plans that provide additional compensation to employees beyond base pay.

 F 9. In terms of moving within a company, employees cannot move up, over or out of a company.

 F 10. Management can use strikes and boycotts when in conflicts.

 F 11. Unions can use strikebreakers, injunctions, and lockouts when in conflicts.