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Key Terms & Definitions

1. Administrative Intensity -The proportion of employees assigned to administrative support

Functions (like human resources or computing) as opposed to core tasks such as patrol or

Investigations

2. Formalization - The extent to which an organization relies on formal written policies and

Procedures rather than informal guidelines such as tradition or friendship

3. Vertical Differentiation -The nature of the hierarchy, including the number of command

Layers and the social distance between layers.

4. Occupational Differentiation- The extent to which the organization relies on employees

With specialized occupational skills

5. Functional Differentiation-The degree to which the organization divides its work into

Specialized functions. Nearly all police agencies have separate divisions for patrol, Investigations, and administration. The further they divide these divisions into more Specialized subunits, the more functionally differentiated they are.

6. Spatial Differentiation -The spread of the organization within its jurisdiction. Police

Agencies with a single headquarters facility are less spatially differentiated than those

With precinct houses, substations, and other offices located within neighborhoods

7. Centralization - The extent to which decisions within an organization are concentrated at

The top of the hierarchy

8. Span of Control - Management ratio, refers to the number of subordinates controlled directly by a superior.

9. Chain of Command- Chain of command is the order of authority within an organization.